

June 2024

2Know

KM Newsletter



We proudly announce a joint venture with the renowned KMer Alex Bennet from the Mountain Quest Institute (MQI). This collaboration brings two new content resources available to everyone on our website:

- [1. Access to MQI's open-source books.](#)
- [2. A new collection of 40 essential knowledge capacities.](#)

We invite everyone to visit our website and use these new resources.

Additionally, you can find ROM's [KM glossary](#), [book reviews](#), and nearly [1,000 KM articles](#) on our site.

To those who are spontaneous, the KM Summit Dublin, to take place on June 10-11, is a great opportunity to meet all the big-name speakers in one place. For more details [>>](#)

We continue offering KM education courses on KM methodologies and Gen AI implementation. Please refer to us for details and dates.

Last but not least, we are opening our third KM game challenge as part of our 25-year celebration of ROM. Join the challenges and possibly win a prize [>>](#)

01

The Four Knowledge Worker Types of Adizes and Their Contribution to the World of Knowledge Management in Organizations

The article discusses how the four employee types (entrepreneur, administrator, integrator, producer) defined by Ichak Adizes contribute uniquely to effective knowledge management in organizations. It suggests assigning suitable knowledge management tasks based on each type's strengths.



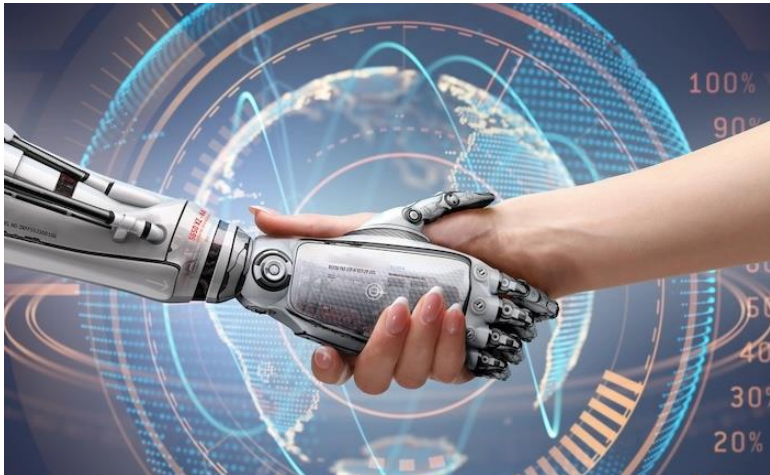
[To full article](#)

02

Q - An Organizational AI-based chatbot from Amazon

Amazon has launched Q, an AI-based chatbot designed to assist businesses through natural language interactions and application creation. Q integrates with various data sources, generates content and insights, prioritizes security and privacy, and aims to increase organizational efficiency by up to 80%. It represents Amazon's entry into the competitive AI tools market.

[To full article](#)



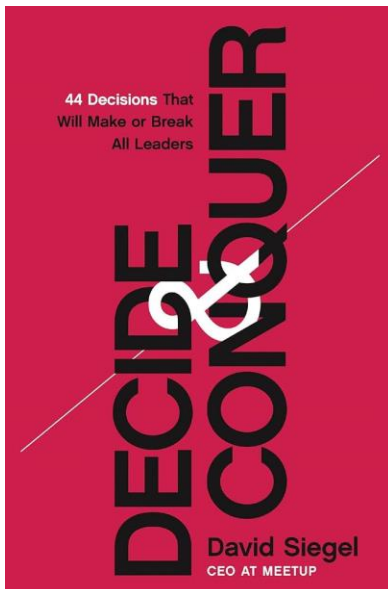
03

The Art of Powerful Questions- Book review

The booklet discusses the power of asking thought-provoking questions that spark curiosity, surface assumptions, and invite innovation. It provides guidance on crafting powerful questions by considering structure, scope, and assumptions. Encouraging this questioning approach requires fostering a supportive organizational culture that values open dialogue.



[To full article](#)



[To full article](#)

04

Decide and Conquer- Book review

The book chronicles the leadership decisions faced by David Siegel as CEO of MeetUp, covering principles like kindness, confidence, honesty, and prioritizing the company's interests. It explores challenges such as strategizing, handling crises, managing relationships with owners, investors, employees, and oneself. The book offers insights for leaders navigating complex organizational dynamics.

Monthly Links

Video clip

Generative AI & Tacit Knowledge Fundamentals: [Link](#)

Blog

A blog focusing on AI with high relevance to our KM work:

[Link](#)

Article

Dive into One Legal's guide for mastering legal knowledge management. Gain valuable insights to streamline processes and enhance efficiency in legal practice: [Link](#)

Conference

International Conference on Artificial Intelligence, Data and Knowledge Engineering

August 15-16, 2024 in Venice, Italy

Details: [Link](#)

KM Summit

June 10-11, 2024 in Dublin, Ireland

Details: [Link](#)

The Knowledge Management and Enterprise Solutions Conference

November 18 - 21 in Washington, DC

Details: [Link](#)

The 2nd Tacit Knowledge Management Davos Forum

October 21-22, 2024 in Davos Switzerland

Details: [Link](#)

33rd ACM International Conference on Information and Knowledge Management

October 21-25, 2024 in Boise, Idaho, USA

Details: [Link](#)

16th International Conference on Knowledge Management and Information Systems

November 17-19, 2024 in Porto, Portugal

Details: [Link](#)

