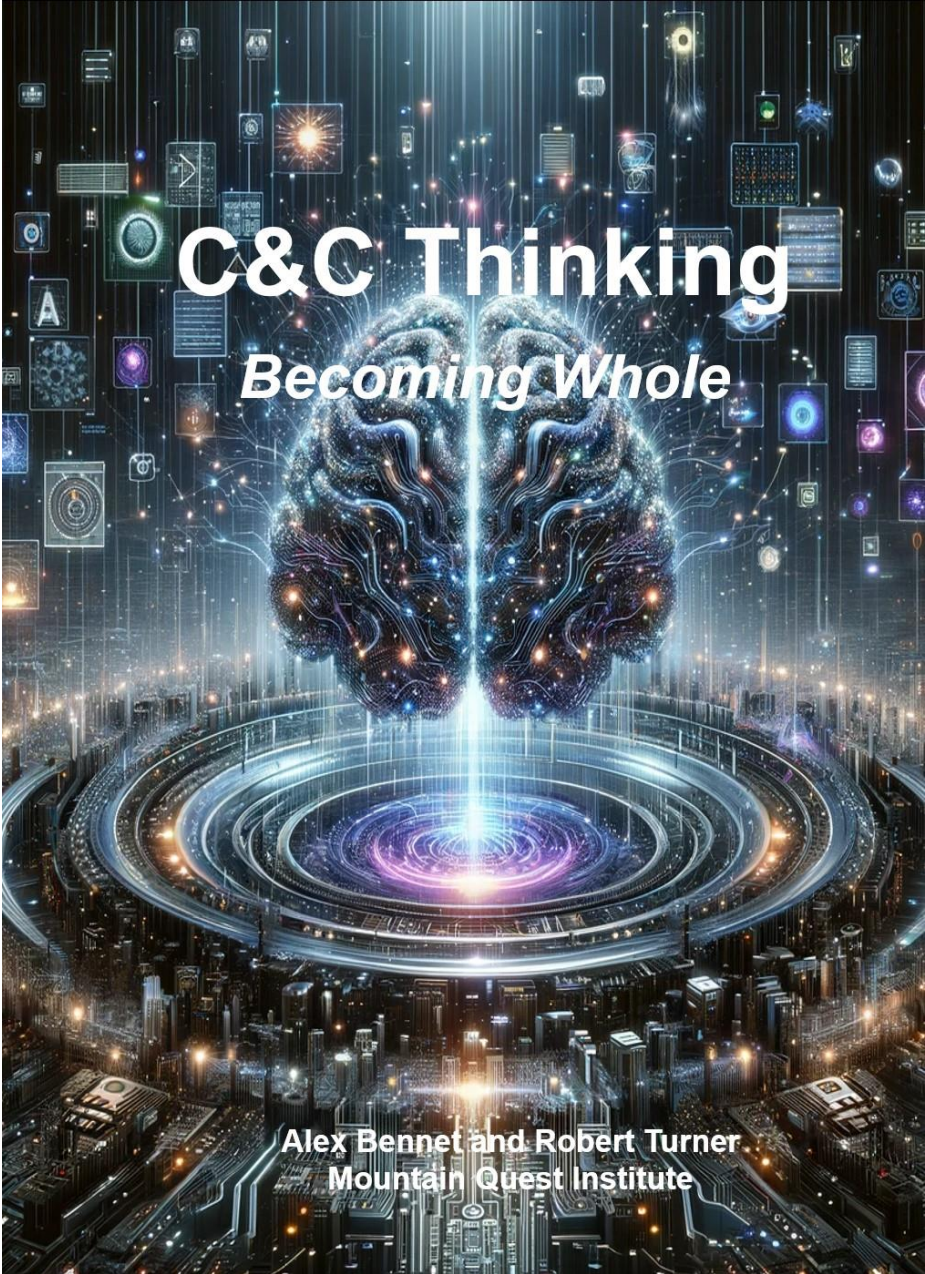




C&C Thinking

Becoming Whole

Alex Bennet and Robert Turner
Mountain Quest Institute

What if the next big breakthrough isn't about thinking harder, but about thinking wider, deeper, and more integrated? True genius emerges when the mind expands and integrates, the heart awakens with compassion, and the spirit aligns and illuminates. This remarkable book offers a powerful compass for awakening the whole mind, guiding T-soul leaders to cultivate deep mastery in one domain while embodying broad, conscious wisdom across many. It is a graceful invitation to dance with cognition and consciousness—not just to think better, but to be more.”

Dr. Detlef Reis (“Dr. D”), Founder of Thinkergy, Creator of the Genius Journey, and Author of Unleashing Wow! (Thailand)

For two decades, I have engaged in numerous discussions with colleagues regarding systems and critical thinking. These conversations consistently concluded with the realization that our critical thinking skills were being diminished and that there was a need to reassess our k-12 education pedagogy. While emphasizing better, faster, and cheaper solutions, it became evident that speed had overshadowed quality and cost considerations. Critical thinking is crucial in education, technology, the workplace, and society. In the digital age, although access to information can enhance critical thinking, misinformation poses significant challenges. Critical thinking is highly valued for problem-solving and decision-making in our daily activities and society; it is vital for informed citizenship. Nevertheless, disparities exist in its application among different populations. I am grateful to Alex and Robert for eloquently highlighting the importance of re-engaging both critical and creative thinking.

Dr. Annie Green, Author, Research Association, Mountain Quest Institute (USA)

As AI seems to threaten our own existence, Alex Bennet and Robert Turner guide us through the power of human intelligence. C&C thinking is a reminder or what true intelligence is. One that merges an on-going refined interaction between diverging and converging human thought into a cohesive whole. A must read for anyone interested in understanding our role in the new reality of augmented work." Feel free to adjust of course.

Dr. Milton deSousa, Associate Professor, Nova School of Business and Economics (Portugal)

At a time when creativity crises and declining critical thinking plague social communication, international discourse and political leadership, Alex Bennet and Robert Turner's book offers a welcome antidote. C & C Thinking – Becoming Whole not only illuminates the theoretical foundations of these essential human capacities but also provides practical, proven methods for developing them. This timely work offers vital guidance for navigating our current metacrisis.

Dr. Francisco Javier Carrillo Gamboa, President, World Capital Institute (Brazil)

In today's globally competitive and turbulent environment, critical and creative thinking skills are more important than ever for managing enterprises successfully. This comprehensive book explores every facet of critical and creative thinking, their interrelationships, and their profound impact on organizational performance. Through a rich collection of stories, real-life situations, and examples, the authors bring these concepts vividly to life.

Authored by two globally renowned experts in knowledge creation, innovation, and management, this book stands out as a brilliant contribution to the field. It is an essential read for anyone aspiring to sharpen their leadership abilities and drive superior performance. A must-read for those committed to making a real difference in the evolving landscape of the AI era

**Rajat K Baisya, President - Project & Technology
Management Foundation; Chairman-Strategic Consulting
Group Pvt Ltd (India)**

If you want a compelling read to deepen your understanding about creativity and critical thinking amid accelerating complexity and rapidly evolving landscape, then get hold of this book. Each page is a rich dialogue with the authors. It starts with an extensive exploration about the entangled relationship between information, knowledge, creativity, and innovation, then proceeds with a thorough discussion of creativity and critical thinking, on how it complement each other and pave the way for innovative solutions and impactful change. The suggested tools, exercises, as well as the stories, bring to the life the various concepts and models presented, sparking reflective conversations with oneself and enriching interactions with others.

Whether you are traversing a path for personal growth or championing transformation in your organization, this book gives you a wealth of knowledge, a source of empowerment, and a meaningful starting point in your “becoming whole” journey.

**John Lorenz Romallosa Belanio, Assistant
Professor, College of Management, University of the
Philippines Visayas (Philippines); PhD KIM Student, Institute
for Knowledge and Innovation-Southeast Asia (IKI-SEA),
Bangkok University (Thailand)**

While critical and creative thinking differ in their approaches, both are vital for our cognitive flexibility and for breaking free from mental autopilot. Engaging in these practices can rewire our brain activity, diminishing the dominance of the passive Default Mode Network (DMN) and fostering active, innovative, and reflective thought. There is a common misconception that humans have superior critical and creative thinking skills compared to AI or General AI (GAI). In reality, AI often outperforms us in these areas. Creativity is indeed Gen AI's first “killer use case,” with algorithms now capable of surpassing our own creative processes.

This book, produced by Alex Bennet and Robert Turner, brings together a diverse array of experts, offering a unique opportunity to explore how we can embrace Whole Thought and liberate ourselves from the constraints of our intrinsic and deterministic DMN.

**Rongbin WB Lee, Professor Emeritus, Founding Director of
the Knowledge and Innovation Centre, The Hong Kong
Polytechnic University (Hong Kong)**

I've been reading Alex's books for years now, and this latest one really shows how much her thinking has grown. In "Creative & Critical Thinking," she's done something I haven't seen before—instead of treating creative and critical thinking as opposites, she shows how they actually work together to make us better thinkers overall.

What I love about Alex's approach is that she doesn't just give you theory. She gives you real tools you can use right away, along with stories and examples that make everything click. She has this gift for taking big, complex ideas and making them feel doable and relevant to everyday life. And I really appreciate how she sees AI as a helpful partner rather than something to fear—that forward-thinking perspective is classic Alex

Alex and Bob have always been generous with sharing knowledge, and this book continues that tradition. They provide tons of practical exercises and resources that readers can dive into immediately. This isn't just another business book—it's a guide for anyone who wants to think more clearly and creatively in a world that's changing fast. I think everybody who's interested in knowledge and thinking and the way AI transforming society should read this book.

Johan Cools, Author, Higher Architecture Institute of Saint-Lucas Ghent (Belgium)

This Book is somehow a prolongation of the discussion on fragmentation, presented recently in a distinct and interesting book written by the same authors. In this book, with a remarkable sense of dissection of detail and revelation of distinctive differences, the authors observe that nowadays, the readers consume information rather than digest it, in the rapid rhythm of the changes and trepidation of the present informational era. According to the authors, that means that the readers "scan" practically a text, exercising their capacity of acquirement, without application of creative thinking to discover innovative ideas and solutions, or the basis of a critical thinking process. Critical thinking would assure the opportunity to analyze information and knowledge by examining and evaluating with questions and logical reasoning to form judgment.

In support of those who wish to develop their creative thinking and critical analysis, this volume becomes actually a true course, addressing in detail issues such as: Thought vs. Thinking, Critical Thinking or Creative Thinking, Relationship with Knowledge, Expanding Creative Capacity, Developing Critical Thinking, Conscious and Unconscious, Organizational Interplay (Innovation and Adaptability, Balanced Decision-Making, Interdisciplinary Collaboration), Capacity Meeting Capability to reach out the Whole, Looking Toward the Future and AI. With such reach perspective, this Book is an undoubtedly a valuable reference which should not be missed from personal and institutional libraries.

Dr. Florin Gaiseanu, Professor, Science and technology of Information, Bucharest (Romania) and Barcelona (Spain), Honor Member of NeuroQuantology (Europe) and International Journal of Neuropsychology and Behavioural Sciences (USA)

“C&C Thinking: Becoming Whole” arrives amid the pinnacle of yet another wave of change in human history—an accelerated one that demands profound adaptation. The book offers deep insights into the complex human system, emphasizing the vital need for self-development to adapt and evolve in today’s uncertain environment. As a PhD student, I find this book to be both a guide and an infinite source of learning and self-practice, engaging the mind, heart, and soul—both conscious and unconscious—with the goal of embracing new ways of thinking while leaving behind outdated patterns that no longer serve us.

It invites us to look within, opening ourselves to fresh perspectives and new opportunities, benefiting from vast amounts of data previously unavailable at such scale. It encourages us to engage in and balance both conscious critical thought while allowing the unconscious mind to process, enabling innovative ideas and solutions to naturally emerge. This book is a gateway—to think and create, to open up, to collaborate, to challenge, and ultimately, to evolve. It is an invitation to a journey fueled by passion, courage, joy, curiosity, and humility—one I believe everyone, from pupils and students to employees, entrepreneurs and retirees, should have the chance to pursue.

**Alicja Pawlaczuk, KIM PhD Student, IKI-SEA, Bangkok
University; Development & Innovation Consultant (Italy)**

A long time ago, in a galaxy not far, far away, but one in which we still call home, we used our full intellectual capacity. We knew how to “be still,” think, observe, perceive, discern, reflect, express, and act. This was the ancient threefold cycle of knower, known and the bi-directional interaction between the two. It was not only innately natural to us as human beings, but necessary. Not just for our survival, but for our continuous growth on an evolutionary path toward fulfillment and enlightenment.

But something happened along the way. We got caught up in, and even became, the whirlwind around us. Our twelve senses were slowly whittled down to five, maybe six at best, eventually losing touch with our inner selves and our ability to see our world in its infinitely orthogonal nature. Fortunately, the knowledge scientists in the deep silence at the Mountain Quest Institute in the remote mountains of West Virginia have spent the past two decades curving back onto that field of infinite intelligence. They emerge from their deep explorations into consciousness and express not only their experiences but also how we can all benefit by putting what they’ve learned into practice through a dynamic, continuous cycle of discovery and action, always moving in a positive direction.

This book is their latest and possibly most impactful body of work yet. Read it. Practice it, using the wide assortment of tools they’ve researched, developed, tested, and freely share. Learn and grow. Rinse and repeat. And by all means, have fun doing it! You’ll soon find yourself among the growing numbers of human minds all around the world melding together to create a future filled with wonder, excitement, and infinite possibilities. Just as it was always meant to be.

**Dr. Arthur J. Murray, Author, CEO, Applied Knowledge
Sciences, Inc. (USA)**

C & C Thinking

Becoming Whole

Critical and Creative

Alex Bennet and Robert Turner
Mountain Quest Institute

Copyright © 2025 Alex Bennet and Robert Turner
All rights reserved. Chapters 1-2 release.
In the spirit of collaboration and learning,
with attribution, this important work may
be copied and distributed freely.

FIRST EDITION (Chapters 1-2)

MQIPress

Frost, West Virginia
303 Mountain Quest Lane, Marlinton, WV 24954
United States of America
Telephone: 304-799-7267
eMail: alex@mountainquestinstitute.com
www.mqresearchcenter.com
www.mountainquestinn.com

ISBN 978-1-949829-91-4

Creative Thinking: The ability to generate new and original ideas by connecting concepts in novel ways.

Critical Thinking: The capability to objectively analyze and evaluate information, knowledge, and perceptions, reassessing our underlying beliefs, biases, and assumptions.

C&C Thinking: Breaking the automatic connection between past patterns and future actions.

.

Dedication

To the Knowledge Creation and Innovation Global Network professionals who recognized the potential offered through consciously linking the innate creative juices of creativity and the learned nuances of critical thinking. This is their book.

Appreciation

We are hooked. AI is becoming an amazing support tool. Appreciation specifically to AI-PRO GPT 4o for its assistance with scenario examples for the pressing issues we feed it. Thank you to Moria Levy for her creative cover (with AI assistance). Thank you to David Hughes Bennet, no longer among us, who served as our personal HI (human intelligence) partner, providing many years of thought-provoking questions which still guide our work.

Preface

The KMGN course started in February, with my session scheduled a week and a half after my lifelong partner, Dr. David Hughes Bennet, transitioned. Preparing for it kept me sane, serving as a focal point and distraction as well as a learning opportunity. I used AI to pretend David was still there, entering ideas and reasons for those ideas, first arguing points, which AI would then agree with, and then telling AI why it **SHOULDN'T** agree with me, and that I wasn't interested in its agreement but in its analytical and reasoning thoughts, specifically those that **DIDN'T** agree with me. At one point it ceased functioning, although that may have been me exceeding GPT 4o's 128,000 capacity. Nonetheless, this proved a deep dive into the entangled intricacies of critical thinking and creative thinking.

The course further invigorated my thought. The diverse topics and excellent presenters—representing a wide swath of international KMers—are worth sharing here. In addition to my session linking creative thinking and critical thinking, fundamentals included teamwork & team psychological safety (Dr. Peter Cauwelier) and a discussion of creative culture and frictions (Dr. Arthur Shelley). Knowledge creation began with a case study (Dr. Sven Rinke), then focused on knowledge creation in the Eastern culture (Dr. Rivadavia C. Drummond De Alvarenga Neto) before launching into organizational ambidexterity (Dr. Yves Pigneur), knowledge-based innovation (patent analysis) (Christophe Lecante), serendipity (Dr. Vincent Ribi  re) and exaptation, radical repurposing of existing knowledge for novel purposes (Dr. Dave Snowden). That's a great new word in our vocabulary: "exaptation."

The next sessions focused on driving innovation: hackathons (Dr. Onnida Thongpravati), open innovation (Avigdor Sharon), from competition to collaboration—key to innovation (Vadim Shiryayev), driving the Elbit Systems case study (Avigdor Sharon), the Global MIKE case study, technologies as a base for knowledge creation and innovation (Dr. Eric Tsui), developing an innovation strategy (Lt. Col. Izhar Itshaki), innovation management system, ISO 56001 (Dr. Magnus Karlsson) and AI knowledge-driven innovation (Dr. Rachad Najjar). Before a wrap-up by Dr. Moria Levy—who has written the Foreword for this book—there were two sessions on driving disruptive knowledge-based growth: digital transformation (Dr. Yesha Sivan) and positional game changing (Olga Smirnova).

There are so many reasons this intersection of capacity and capability is important, especially in the world within which we find ourselves currently engaging. Many of the emerging issues challenge the viability of the human race. There is a *decline in reading comprehension*. Increasingly multi-generational,

people read less, and retain less of what is read. We tend to scan and skim content, consuming information but not digesting it, struggling with critical analysis.

Our thinking is *becoming fragmented*. Our attention spans have shrunk, and as we flit from one thing to another we are exposed to a diversity of ideas without understanding them. Overwhelmed by sensationalism and noise, multitaskers have a difficult time filtering out distractions.

Unable to grasp an objective truth, we tend to respond with emotions rather than intellect, rarely integrating the two for an informed response. Through *subjective feelings and base impulses*, we react to titles and abstracts rather than actual content. This raises our vulnerability to misinformation and disinformation.

Teetering on this foundation—and with the *decline of listening skills* accompanying the widening of our attention gap—decisions are increasingly based on bias and beliefs. The scanning of texts becomes a means to justify our biases rather than considering different perspectives.

All this contributes to a *growing intellectual laziness*. Addicted to information bites over thoughtful discourse, we are influenced by the loudest voices on social media. We follow the appearance, the perception, of success, too busy or lazy to dig down to what is often an obvious reality. Cultural stereotypes and complex societal threads lead our way. And this is supported by *academic and political roadblocks to literacy*. Standardized tests are preferred over critical and creative thinking, stressing the memorization of “facts” rather than original analysis.

Why are creative thinking and critical thinking important? We will continue to explore this question throughout the book, adding different perspectives to this important understanding, so for now we defer.

However, what we *do* want to express in this Preface—a “we” because my tried and true and brilliant colleague Robert Turner has joined me in this quest—is our appreciation of Dr. Moria Levy, ROM Global, who is the lead idea generator and organizer of the KMGN course that started this obsession. She always appears to have some “next step” ideas to push the KM discipline into the future.

And so we offer this expansion on her thoughts in appreciation of the learning we have enjoyed and in hopes that it will indeed benefit this important field to which we both have dedicated so many years.

Alex Bennet and Robert Turner
Mountain Quest Institute

Contents

Foreword | 1

Chapter 1: Introduction | 3

- Thought vs. Thinking | 3
- Human Elements that Support Thinking | 5
- Critical Thinking or Creative Thinking? | 9
- The Beginnings of Creative Thinking | 10
- The Beginnings of Critical Thinking | 12
- After Thoughts | 15

Chapter 2: In Relationship with Knowledge | 16

- An Entangled Relationship | 17
- Context for Critical Thinking | 18
- A Process for Understanding Context | 20
- Applying the Process (a Story) | 23
- Knowledge as a Springboard for Creative Thinking | 25
- Connecting Diverse Thought (a Story) | 26
- Continuous and Contiguous Learning | 27
- Pushing the Boundaries | 29
- Knowledge as a Dynamic Component | 32
- Other Thinking Modes | 33

Chapter 3: Creative Thinking | 35

- Attributes of Creative Thinking | 37
- The Experiential Learning Model | 38
- Contextualizing Attributes of Creative Thinking | 40
- How to Cultivate Creative Thought | 41
- Follow-Up Actions | 43

Chapter 4: Expanding Creative Capacity | 44

- Igniting Creative Thought | 44
- Tools for Expanding Creative Thinking | 52
 - First Tool:* Imagination Playground | 52
 - Second Tool:* Mind Mapping Adventure | 54
 - Third Tool:* Intuitive Insight | 56
 - Fourth Tool:* Creative Convergence Canvas | 58
 - Fifth Tool:* The Creative Synthesis Journal | 59

Sixth Tool: Collaborative Innovation Lab | 61
Final Thoughts | 63

Chapter 5: Critical Thinking | 64

Attributes of Critical Thinking | 66
Evaluating Critical Thinking Attributes | 69
How to Cultivate Critical Thinking | 71
Follow-Up Actions | 73

Chapter 6: Developing Critical Thinking | 75

Short Exercises for Critical Thinking | 75
Tools for Developing Critical Thinking | 82
 First Tool: Critical Thinking Matrix | 82
 Second Tool: Inquiry Catalyst Framework | 84
 Third Tool: Critical Thinker's Deck | 86
 Fourth Tool: Future-Scope Workbook | 89
Final Thoughts | 91

Chapter 7: Working Together | 92

Conscious and Unconscious | 92
Accessing Tacit Knowledge | 94
Patterns of Behavior | 95
Dialogue Among Colleagues | 96
The Gift of Synthesis | 98
Divergent and Convergent Thought | 100
Navigating between Divergent and Convergent Thinking | 102
 Inventive Solutions Workshop | 102
Dialogue on Current World Issues | 104

Chapter 8: C&C Marriage to Strategy | 106

A Brief History of Strategic Thinking | 107
A Business Timeline | 108
Strategic Viewpoint: From What to How and Back to What | 110
New Emphasis on Creative Thinking | 112
After Thoughts | 114

Chapter 9: Organizational Interplay | 115

Comprehensive Problem-Solving | 116
 Innovating for Sustainability (a Story) | 116
Innovation and Adaptability | 117
 Adapting to e-Commerce Trends (a Story) | 118

Balanced Decision-Making 119
<i>The Transformation of MetroBuild (a Story)</i> 120
Interdisciplinary Collaboration 121
<i>Revolutionizing Urban Mobility (a Story)</i> 122
Resilience Through Critical and Creative Thinking 123
<i>Navigating the Storm (a Story)</i> 124
Risk Management: Identifying Opportunities and Crises 124
<i>Innovating in the Health Tech Sector (a Story)</i> 125
Leadership and Team Development 126
<i>Fostering Team Development (a Story)</i> 127
Strategic Planning and Vision Setting 128
<i>Revolutionizing Strategic Planning in GreenTech (a Story)</i> 128
Conflict Resolution Harnessing C&C Thinking 129
<i>Revitalizing Team Dynamics in Marketing (a Story)</i> 130
After Thoughts 131

Chapter 10: Capacity Meets Capability | 132

The Catalytic Junction 133
Reimagining 130
The Dual-Mode Cognitive Challenge 136
After Thoughts 140

Chapter 11: Becoming Whole | 142

The Split Brain Concept 143
The Role of the Corpus Callosum 144
The Emergence of Whole Thought 145
The Cognitive Framework of Whole Thought 146
The Whole Thought Principles 147
The Urban revitalization Project (a Story) 155
After Thoughts 156

Chapter 12: Looking Toward the Future and AI | 157

Breaking Away from the Past 157
Breaking the Connection 159
Bringing AI into the Mix 160
AI and Critical Thinking 163
<i>How AI Applies Critical Thinking</i> 164
<i>Conceptual Extensions of Critical Thinking</i> 165
<i>Human vs AI Critical Thinking</i> 165

AI and Creative Thinking | 166

How AI Experiences Creativity | 167

Conceptual Extensions of Creativity | 167

Human vs AI Creativity | 168

Additional Creativity in AI in Support of Human | 169

After Thoughts | 170

Chapter 13: Cognitive Synergy Spaces: A New Horizon for Innovation | 171

Threads of Thought: A Day in Sunbeam Hub (a Story) | 175

Symphony of Innovation: Healing Harmony (a Story) | 177

What have we learned from these stories? | 178

Individual Contribution to Cognitive Synergy Spaces | 179

Organizational Support of Cognitive Synergy Spaces | 180

Final Thoughts | 181

Appendix A: The Intelligent Social Change Journey | 183

Appendix B : Knowledge Capacities | 185

Appendix C: The ICALS Experiential Learning Model | 189

References | 191

About the Authors | 194

Foreword

A boy sits on the carpet in front of a giant box of LEGO bricks, scattered in every direction. He can build whatever he wants. Even if the goal is clear—say, building a castle—there are countless ways to go about it: which pieces to use, what size and colors to choose, how tall to make the castle, how many towers and gates to include. This is **creative thinking**: imagination, play, experimentation, exploration, and beyond.

A slightly older girl sits facing a fully built LEGO castle. She's asked whether the castle is good enough—and if not, what needs improvement. To make a sound judgment, she must take the castle apart and examine its foundations. She'll compare what she finds to what she already knows about solid construction, perhaps consult other sources to identify any risks that might have been overlooked and that could affect how the castle should be built. If everything checks out, she can validate the structure (even if the disassembly happened only in her mind) and admire it. If not, she must rebuild—ensuring the foundations are solid, the colors well-integrated, and the structure suited to its purpose. This is **critical thinking**. It requires both deconstruction and reconstruction. It demands examining the assumptions of the original builder—either confirming or challenging them—and adjusting the design accordingly.

In this sense, critical thinking is more demanding than creative thinking. On the other hand, creative thinking lives in a world with **endless open possibilities**. The level of imagination needed to start from scratch makes it challenging in its own way, while critical thinking, being more bound by constraints, is somewhat more controllable.

For me, both are extraordinary in their own way. Creative thinking is the *artist*—magical and enchanting—while critical thinking is like mathematics: the foundation of all sciences, or in our case, the *foundation of all capabilities*, and rightly deserving its place of honor.

Yet even within critical thinking, there are levels. Many define it as the ability to analyze and evaluate information objectively. I see it as more than that. It's about the ability to analyze understanding, beliefs, knowledge, and behaviors. And the highest level of application, in my view, lies in **self-critical thinking**.

Our capacity for self-critical thinking requires several preconditions: the ability to tolerate being wrong, openness of thought, self-reflection, analytical

skills, and—most importantly—a willingness to change. After analyzing and re-evaluating the assumptions that led us to certain understandings, beliefs, behaviors, or decisions, we must act upon what we’ve discovered. If we find gaps or flaws, we must change. Otherwise, the thinking has no real value.

Self-critical thinking is challenging. But those who cultivate it are on a sure path to excellence.

And who among us doesn’t want to walk that path?

I am deeply grateful to **Alex Bennet**, who—through every book she writes—offers me a renewed opportunity to deepen my knowledge, sharpen my understanding, and enhance my skills. She opens a gateway to infinite learning.

She empowers me to build wondrous castles—and to revisit and refine the ones I’ve already built.

Thank you, Alex and Bob.

Moria Levy, CEO
ROM Global*

*ROM Global is one of the biggest, most professional, innovative, and well-recognized knowledge management firms in the world, pushing the KM discipline and global KM community forward. For more details on where we can collaborate, contact moria@kmrom.com.

Chapter 1

Introduction

In the ever-evolving landscape of human cognition, understanding the distinct yet interconnected realms of "thought" and "thinking" unfolds a broader perspective on how we process the world. As we head toward a deeper treatment of creative thinking and critical thinking, this chapter delves into these nuanced differences, providing a framework to comprehend the static nature of a thought versus the dynamic continuity of thinking. We then set out to explore the myriad human elements that enrich our cognitive processes—from emotions and memory to language and cultural influences.

By peering into the depths of both critical and creative thinking, and tracing their developmental pathways through childhood to adulthood, we aim to highlight the intricate web of influences that shape our capacity to innovate, analyze, and grow intellectually. This introduction sets the stage for a journey into the fascinating interplay between individual cognitive efforts and the underlying human factors that propel us towards deeper understanding and richer expression.

Thought vs. Thinking

Have you ever asked yourself the difference between “thought” and “thinking”? These differences can be both fascinating and nuanced.

"Thought" typically refers to the individual ideas or concepts that occur in the mind. It's like a snapshot—singular and static. A thought is the product of thinking, representing a specific idea or insight. It can be fleeting or deeply contemplated, but tends to stand alone as a unit of mental content.

"Thinking," on the other hand, refers to the process or activity of considering, reasoning, or reflecting. It's more dynamic and generally includes a sequence of thoughts. Thinking is the cognitive process that allows us to form connections, solve problems, make decisions, and generate new insights. It can be deliberate and directed towards a specific goal or automatic and free-flowing, such as when we daydream. In essence, while a "thought" is the outcome you can point to, "thinking" is the ongoing action or process that generates that outcome.

Since “cognition” generally refers to the mental processes involved in gaining knowledge and understanding—including aspects like perception, memory judgment, and reasoning—it is more aligned with thinking rather than thought. Cognition provides the framework and capabilities for thinking, making it a critical part of the broader thinking process. Rather than being limited to individual thoughts, it is the active mental work of acquiring, processing, and using information, which is essential for reasoning, decision-making, problem-solving, and other thought-oriented activities.

As we can see, the importance of thinking over individual thought lies in its dynamic and generative nature. Let’s take a closer look at that as related to professional and personal activities.

In terms of *process and development*, thinking involves the ongoing process of generating, analyzing, and synthesizing ideas. It’s through thinking that thoughts are created, refined, and connected, fostering deeper understanding and insight. Thinking allows for problem-solving and decision-making. While a single thought can be insightful, it’s the process of thinking that enables us to explore options, weigh consequences, and arrive at solutions.

Thinking is *adaptive and iterative*. It allows us to learn from experiences, adjust our understanding, and develop new perspectives, contributing to personal and intellectual growth. Thinking integrates multiple thoughts and sources of information, considering various angles and contexts, which leads to a more comprehensive understanding than any single thought could provide. Creative thinking produces novel ideas and approaches. It’s through creative thinking that new connections and concepts are formed, leading to innovation and discovery. We dive into this in more depth in later chapters.

Related to *social engagement*—the fifth mode of the Intelligent Complex Adaptive Learning System experiential learning model—thinking helps us process emotions and social interactions, influencing how we manage relationships, empathize with others, and navigate social environments.

Overall, while individual thoughts can be powerful and significant, thinking represents the broader, continuous cognitive activity that enriches our lives, enabling us to engage deeply with the world and adapt to changing circumstances.

This discussion we have been having is the idea of metacognition, the process of *thinking about one’s own thinking*. No doubt you’ve run into that term before, and it will appear several more times in this book. Metacognition includes having an awareness of and regulating our own cognitive processes, allowing us to evaluate and control our approach to learning and problem-

solving. For example, metacognition can help us identify when we need to use a different strategy to solve a problem, or it can involve reflecting on what strategies have worked well for us in the past. By being aware of our own thought patterns and strategies, we can make more informed decisions about how to approach various cognitive tasks effectively.

Human Elements that Support Thinking

Exploring the human elements that support thinking involves delving into a variety of psychological, biological, and social factors. Let's start with some foundational elements that tend to support and influence the thinking process. After each element, we provide the direct connection to thinking ('connection') and a "how", explaining their role in the thinking process.

- 1. Cognition and Perception:** Our ability to perceive and interpret information from the world around us forms the basis of thinking. Sensory inputs are processed by our brain, allowing us to understand and react to our environment. *Connection:* These elements form the initial stage of thinking by converting sensory inputs into information that the mind can process and reflect upon, thus setting the groundwork for cognitive activities *How:* These provide the raw data input (information) from which thinking begins. By accurately perceiving the world, we gather information necessary for analysis and understanding.
- 2. Memory:** Memory plays a crucial role by providing the database of past experiences and knowledge that thinking draws upon. Both short-term and long-term memories are involved in reasoning and decision-making. *Connection:* Memory serves thinking by storing and retrieving knowledge and experiences that inform decision-making, reasoning, and planning. *How:* Memory allows for the retention and recall of past experiences and knowledge, providing a reference frame that aids comprehension, retention, and strategic thinking.
- 3. Emotion:** Emotions can greatly influence how we think, often providing the motivation behind our thoughts and decisions. They help prioritize what to focus on and can enhance creativity. *Connection:* Emotions color our thinking by influencing mood and motivation, which can affect how we prioritize tasks and respond to challenges. *How:* Emotions influence priorities, motivate action, and guide decisions. Understanding emotions can lead to more balanced and empathetic thinking.
- 4. Language:** Language is fundamental to structuring and communicating thoughts. It allows for complex expression, negotiation of meaning, and the sharing of ideas, which can shape and refine thinking. *Connection:*

Language shapes and organizes thoughts, enabling the internal dialogue that facilitates reasoning and the articulation of ideas, critical for any complex thought process. *How:* Language structures and communicates thoughts. It helps articulate complex ideas and enables dialogue, refining thought processes through expression and feedback.

5. **Attention and Focus:** The ability to concentrate and maintain attention is vital for effective thinking. It allows us to process information deeply and avoid distractions that could disrupt cognitive processes. *Connection:* Attention and focus direct the thinking process by filtering out distractions and channeling cognitive resources towards specific goals or problems. *How:* These help maintain cognitive engagement with tasks or problems at hand, minimizing distractions and deepening the thought process.
6. **Social Interaction:** Interaction with others introduces diverse perspectives and collaborative problem-solving, enriching the thinking process. Social experiences can challenge assumptions and promote deeper understanding. *Connection:* Engaging dialogue and collaborative exchanges, social interaction expands the scope of thinking, introducing new ideas and enhancing understanding through consensus and critique. *How:* Engaging with others offers diverse perspectives and collaborative opportunities, expanding thoughts beyond personal biases and assumptions.
7. **Education and Knowledge:** Education broadens the scope of what we can think about and improves critical thinking skills. Lifelong learning continuously supplies the tools necessary for complex thought processes. *Connection:* These provide the substance and depth of thinking, offering tools and frameworks needed for advanced reasoning and creativity *How:* These provide foundational content and context for deeper thinking, enhancing the ability to analyze, evaluate, and innovate.
8. **Curiosity and Openness:** An inquisitive mindset fuels exploration and the generation of new ideas, prompting us to seek out and integrate new information. *Connection:* These traits drive the exploration of new ideas and experiences, fostering an environment where innovative and expansive thinking can thrive. *How:* Curiosity and openness spur exploration and the generation of new ideas, supporting adaptive and flexible thinking.
9. **Neurobiology:** The structure and function of the brain, including neural pathways and neurotransmitter activity, underpin all cognitive processes associated with thinking. *Connection:* The brain's structure and physiology underpin all cognitive processes, influencing the efficiency and capacity of thinking through factors like neural connectivity and plasticity. *How:* The

brain's structure and function directly influence cognitive efficiency and capacity, providing the biological substrate for all thinking processes.

- 10. Cultural Influences:** Cultural contexts provide frameworks within which thinking occurs, influencing our values, beliefs, and habitual thought patterns. *Connection:* Culture shapes the paradigms and belief systems that inform our thinking patterns, affecting how we interpret information and solve problems. *How:* Cultural norms and values inform thought patterns and behaviors, shaping the lenses through which we interpret experiences and data.
- 11. Intrinsic Motivation:** Intrinsic motivation refers to the internal drive that pushes individuals to engage in activities for the sake of personal satisfaction and growth, rather than for external rewards. *Connection:* This includes passion and interest, fueling sustained engagement and focus on cognitive tasks for personal fulfillment and development. *How:* Intrinsic motivation encourages persistence and deep engagement with tasks, stimulating creativity and innovation by focusing on personal interests and goals.

Passion and interest are indeed important elements that play a significant role in thinking, and although they are interconnected with some of the dozen elements called out in this section, they warrant distinct consideration beyond the existing categories. While passion is often related to emotion, it's more specifically about a deep, enduring enthusiasm or excitement towards a particular subject or activity. *Passion* can drive sustained focus and effort, motivating individuals to engage deeply with their thoughts and pursue in-depth understanding or mastery in a particular area. *Interest* can be seen as a precursor to both curiosity and passion. It is the initial spark that captures one's attention and draws them into deeper exploration. Interest encourages engagement and exploration, facilitating learning and the development of expertise.

As can be seen, both passion and interest are critical in the context of thinking because they provide the motivational foundation that can lead to persistent and focused cognitive efforts. They can lead to enhanced creativity, persistence in problem-solving, and the pursuit of knowledge for its own sake. Since they both fuel engagement and motivation, recognizing them as distinct elements highlights their importance in driving more meaningful and productive thinking.

The term “intrinsic motivation” captures the internal drive or desire to engage in tasks or explore subjects for personal satisfaction and fulfillment, rather than for external rewards. Intrinsic motivation is a powerful catalyst

for thinking because it naturally propels individuals to delve deeper into topics, cultivate knowledge, and persist in solving problems, driven by genuine interest and passion.

- 12. Mindfulness and Metacognition:** Mindfulness is the practice of maintaining present-moment awareness, while metacognition involves reflecting on and regulating one's own thinking processes. *Connection:* These practices enhance thinking by fostering self-awareness and regulation of cognitive processes, allowing for reflective, adaptive, and deliberate thinking. *How:* Mindfulness helps maintain focus and reduce cognitive bias, while metacognition promotes awareness of thought patterns, leading to more informed and strategic thinking. Metacognition emphasizes the importance of being conscious of how we think, which can lead to more effective and intentional cognitive processes, supporting both the depth and breadth of thinking.

Let's explore these concepts a bit deeper. Linking mindfulness to metacognition is natural because both involve a heightened awareness, but they focus on different aspects of this awareness.

Mindfulness is the practice of maintaining a moment-by-moment awareness of our thoughts, feelings, bodily sensations, and surrounding environment. It involves accepting and observing these experiences without judgment. In terms of thinking, mindfulness helps individuals stay focused and avoid becoming overwhelmed by distractions or emotionally charged reactions. This can lead to clearer, more present thinking.

Metacognition refers to the awareness and understanding of one's own thought processes—essentially, thinking about thinking. It involves self-monitoring and self-regulating cognitive activities. Metacognitive skills enable individuals to evaluate how they are approaching problems, to reflect on what strategies are effective, and to make adjustments as needed.

When practiced together, mindfulness can enhance metacognitive skills by fostering a non-judgmental awareness of one's cognitive processes. This allows individuals to observe their thinking patterns, become more aware of biases or habitual responses, and make conscious choices to improve cognitive effectiveness. In this way, mindfulness supports and enriches metacognitive efforts, leading to more intentional and reflective thinking.

By examining these elements, we can understand how they interplay to drive the cognitive processes that constitute thinking, and how optimizing these elements can lead to more effective and innovative thinking.

Critical Thinking or Creative Thinking?

There are certainly a lot of ways to define these two terms, and we will explore those further in a dedicated chapter to each. We recognize that anything that's really important has many definitions and descriptions, which perhaps via this attention denotes its importance! For now, let's loosely describe critical thinking as the capability to objectively analyze and evaluate information, knowledge, and perceptions, reassessing our underlying beliefs, biases, and assumptions. And let's think about creative thinking as the ability to generate new and original ideas by connecting concepts in novel ways. C&C Thinking can be described as breaking the automatic connection between past patterns and future actions.

Only, in real-life application, how do we differentiate between critical thinking and creative thinking, and is it important to do so? "Critical" seems to refer to a specific situation or issue and when we critically think about something, isn't that being creative? And while "creative thinking" certainly is about something new, doesn't it require critical thought to build upon, to make connections to what currently is and what is wanted and needed for the future? And what about knowledge and innovation? What is their link to creative thinking and critical thinking? That's a whole book of questions!

As forwarded in our earlier conversation regarding metacognition, *there is value in thinking about thinking*, about how we think and what we think. Metacognition plays a crucial role in both critical and creative thinking, specifically enabling more effective thinking about both of these ways of thinking by allowing individuals to regulate their cognitive processes, assess their effectiveness, and make necessary adjustments to optimize their thinking strategies.

In exploring our critical thinking in terms of self-reflection, metacognition encourages individuals to reflect on their reasoning processes, identify biases, and assess the validity of their conclusions. This reflection is fundamental in cultivating critical thinking skills, allowing for more rigorous analysis and evaluation of information. In terms of strategy evaluation, through metacognitive awareness, critical thinkers can evaluate which strategies are most effective in analyzing problems or arguments. They can adapt and refine their approaches based on past experiences and outcomes. Metacognition also helps in recognizing personal biases and assumptions that can cloud judgment, facilitating more objective and fair evaluations.

In exploring our creative thinking in terms of monitoring idea generation, metacognition allows individuals to be aware of their creative processes, helping them recognize when they are stuck and when they need to seek new

perspectives or stimuli to generate fresh ideas. By reflecting on what creative strategies have been successful, individuals can better understand their creative strengths and weaknesses, enabling them to enhance their creative capacity. And metacognition helps in managing the balance between diverging to explore a wide range of ideas and converging to refine and develop the most promising ones.

Right now, let's touch on the early beginnings of creative thinking and critical thinking. Then, in Chapter 2 we address the relationships of creative thinking and critical thinking with knowledge before delving into more detail in separate chapters about each, and providing exercises and tools in support of each.

Beginnings of Creative Thinking

The human journey of creative thinking no doubt begins in the womb with growth and expansion, although perhaps for our focus we can move through birth into early childhood, where the expansion of capacity and the building of skills is more visible. Here's a breakdown of how creative thinking expands at different developmental stages.

Babyhood (ages 0-5) is a time of creative exploration. Early on, creativity is expressed through play and imitation. Children engage in role-playing, mimic adult behaviors, and experiment with different identities. This imaginative play is crucial for cognitive development, allowing children to explore social dynamics and problem-solving through creative scenarios. Young children learn about their world through sensory exploration. Activities like drawing, building with blocks, and using various tactile materials stimulate their imagination and encourage creative expression. This hands-on exploration fosters an innate curiosity and an understanding of cause-and-effect relationships.

Thus, during these formative years, the combination of sensory exploration and developing cognition and perception forms the groundwork for creativity. Language development further structures their imaginative narratives, while intrinsic motivation drives their engagement with play and exploration.

During *early childhood* (ages 5-7), imagination is expanding. Children begin to engage more deeply with storytelling and fantasy, creating elaborate narratives during play. This phase of imaginative thinking allows them to explore emotions, experiences, and moral dilemmas, enhancing their understanding of complex ideas through creative expression. It is during this period, the first moral decision is made. Expanding memory and growing

attention and focus are crucial. As children enhance their ability to recall and concentrate, they engage in more structured forms of creative expression, with emotions influencing their engagement and exploration.

As fine motor skills develop, children create more structured artistic expressions (e.g., drawing, painting, crafting). Their artwork becomes a medium for expressing thoughts and feelings, warranting new methods of visual communication and symbolic thinking.

Middle childhood (ages 7-11) sees a movement into creative problem-solving. In school settings, children often participate in group projects that require teamwork and collaboration. Social interaction plays a significant role at this stage, introducing diverse perspectives that enrich creative problem-solving. Education and accumulated knowledge provide the tools to support divergent thinking, essential for creative exploration.

These experiences encourage them to blend ideas, draw from different perspectives, and utilize creative problem-solving skills. This stage sees an increase in the ability to think divergently. Children can generate multiple solutions to problems, a skill nurtured through activities such as brainstorming sessions, open-ended questions, and challenges that require creative solutions.

Adolescence (ages 12-18) is a time of refinement and application. The integration of social interaction and cultural influences becomes more pronounced, with language serving as a fundamental tool for expressive and abstract thinking. Neurobiological development enhances the capacity for complex problem-solving, with intrinsic motivation and ongoing education fueling further creative endeavors.

As adolescents develop a deeper understanding of complex concepts, their engagement with art and literature becomes more nuanced. They begin to analyze and critique creative works, leading to an expansion of their own creative ideas and expression techniques. We often find adolescents pursuing individual creative interests, whether in art, music, writing, or other mediums. This independence fosters a strong sense of personal style and a commitment to exploring their creative potential. Adolescents become more capable of making connections across different subjects, blending creative thinking with analytical skills. They can apply creative approaches to problem-solving in scientific experiments, engineering projects, or entrepreneurial endeavors.

The *transition to adulthood* is one of expanded self-identity and reflection, continuing the movement toward originality and innovation. During this phase, mindfulness and metacognition become essential, allowing individuals to

engage more deeply in reflective thinking. Attention and focus help hone their skills, as intrinsic motivation continues to boost creativity and innovation.

As they approach adulthood and the self becomes more developed through their choices and preferences, individuals reflect on their experiences and interests, solidifying their identities as creative thinkers. This deep introspection leads to innovative contributions in various fields as they articulate their unique perspectives. Young adults often take on mentorship roles, guiding younger peers in creative pursuits. This not only reinforces their understanding of creativity but also encourages a culture of collaboration and shared creative experiences.

As can be seen, throughout childhood and adolescence the expansion of creative thinking is marked by a progression from imaginative play to complex problem-solving and independent expression. Creativity is always present in our lives, and as we grow, it evolves into a more refined and applicable skill. Encouraging environments that foster creative exploration and expression at all stages help nurture these vital abilities, preparing children and adolescents to innovate and think creatively as they transition into adulthood.

Beginnings of Critical Thinking

Critical thinking is not a natural human capacity, although our capacity for critical thinking can be expanded, as can the capacity for any form of learning. Our level of critical thinking is a capability which has been developing since childhood. There is not a strict starting point since it involves a variety of cognitive skills that emerge over time. The development of logic, lower mental thinking, which is foundational to critical thinking, is often referred to as the growth of operational thinking. In the Intelligent Social Change Journey (ISCJ) that each individual moves through in the course of life development, Phase 1 is the development of logic. The ISCJ phases are discussed in Appendix A.

Research in cognitive and developmental psychology suggests that children start to engage in simple forms of critical thinking much earlier than late preschool age. During the *0-3 years stage*, infants and toddlers are primarily driven by sensory experiences and basic cause-and-effect understanding. While not critical thinking in the full sense, they begin to form the foundations for later cognitive skills through exploration and simple problem-solving. During the *preschool years* (3-5 years), children begin developing more sophisticated reasoning skills. They start asking "why" questions, engaging in pretend play, understanding basic logic, and are beginning to see relationships between ideas. These activities lay the groundwork for more structured critical thinking.

By *early school age* (5-7 years), children begin to understand perspectives other than their own and can start to engage in more complex forms of reasoning, including the ability to sort, classify, and make decisions based on attributes or simple rules. The development of cognition and perception paired with an expanding vocabulary grounds their emerging critical thinking capabilities. Attention, focus, and social interaction further nurture their growing ability to engage in logical reasoning.

By *middle childhood* (7-11 years), we see development of logical reasoning and problem-solving skills. Memory plays a pivotal role in this stage, supporting the increased capacity for analysis and evaluation. Education provides the foundational knowledge for critical reasoning, while cultural influences begin to frame their understanding of broader contexts. Children become capable of more complex judgment, including basic analysis and evaluation of information. They start to understand and apply simple forms of logic and can engage in discussions that involve reasoning and persuasion.

Upon *entering adolescence*, individuals increasingly develop the ability to think abstractly, consider hypothetical situations, and engage in formal operational thinking (as described by Piaget). Operational thinking refers to the cognitive processes associated with the ability to manipulate and organize information in a logical manner, thinking logically about concrete events, understanding the concept of conservation, and grasping mathematical operations. It involves understanding and applying rules and principles to think logically about objects and events, particularly evident in the “concrete operational” and “formal operational” stages, where children and adolescents develop skills in logical thought and abstract reasoning. With operational thinking—moving them toward critical thinking—they are better able to evaluate arguments, identify biases, and develop their own informed opinions.

This is where metacognition begins to play a significant role, as adolescents start evaluating their cognitive strategies. Educational environments and intrinsic motivation further develop their ability to evaluate and synthesize information

Around age 12, transitioning into the formal operational stage, individuals develop the ability to think abstractly and reason logically about hypothetical situations, and systematically solve problems. Thus, operational thinking lays the groundwork for critical thinking by enabling them to evaluate information, consider multiple perspectives, and apply logical reasoning to various situations. As a result, operational thinking is essential for the advancement of a person’s ability to critically analyze, evaluate, and synthesize information in a more nuanced and sophisticated manner.

The *transition to adulthood* (12-18) sees the integration and application of critical thinking skills. Here, enhanced social interaction supports collaborative problem-solving, and cultural influences inform ethical reasoning. The development of neurology and increased mindfulness enhance an individual's ability to reflect on and adjust their thought processes.

As *young adults* enter higher education or the workforce, they are exposed to complex problems that require more advanced and deeper analytical skills. They learn to evaluate information critically, synthesize multiple viewpoints, and apply logical reasoning to make informed decisions. Young adults are also developing enhanced self-awareness regarding their own thought processes. This metacognitive ability allows them to reflect on how they approach problems, understand their biases more fully, and adapt their strategies for critical reasoning. They become more adept at recognizing when they need to adjust their thinking or seek additional information.

During this stage, individuals often engage in discussions about ethics, justice, and societal issues. They begin to think critically about their values and the impact of their decisions on others, fostering a sense of social responsibility. This ethical reasoning is crucial for making informed choices in diverse aspects of life, including career, relationships, and civic participation. During these years, young adults frequently encounter collaborative environments—whether in academic settings, workplaces, or community projects. Engaging in discussions, debates, and team-oriented problem-solving tasks helps refine their critical thinking skills. They learn how to constructively challenge ideas while also being open to alternative viewpoints, which enhances their ability to make reasoned arguments.

As they transition more fully into adulthood, individuals apply their critical thinking skills to real-world challenges, such as political engagement, career decisions, and personal relationships. They assess information from various sources while navigating societal complexities, enabling them to resolve conflicts and make decisions that reflect thoughtful considerations.

As can be seen, while significant milestones in the growth of critical thinking often occur in later childhood and adolescence, the foundations for such skills are laid much earlier, through interactions, play, and education. The transition to adulthood is a critical period during which the foundational skills of critical thinking are further expanded and refined. Through experiences that promote reflection, ethical reasoning, and collaboration, young adults become capable of navigating complex issues with confidence and poise. This progression ensures that they are well-equipped to face the challenges of

adulthood—both personally and professionally—while contributing positively to their communities and society as a whole

The specific capabilities that are part of critical thinking will be discussed in detail in Chapter 5, “Critical Thinking”.

After Thoughts

In this opening chapter, we've begun an exploration of the intricate relationship between thought and thinking, weaving through the developmental stages that define our capacity for creativity and critical analysis. As we examined the human elements that underpin these cognitive processes—from the earliest inklings of imagination in childhood to the complex reasoning and ethical discernment of adulthood—we've seen the dynamic interplay of cognition, emotion, and social interaction.

These thinking attributes not only shape our understanding of the world but also empower us to innovate, evaluate, and adapt in an ever-changing environment. By nurturing curiosity and supporting cognitive growth through education and cultural experiences, we lay the groundwork for a lifetime of enriched thinking. The symbiosis between creative and critical thinking becomes clearer, as each informs and enhances the other, driving us toward deeper insights and more profound innovations.

As we move forward in our exploration, we build on these developmental insights and attributes to understand and cultivate more reflective and purposeful thinking in our lives. This foundational knowledge sets the stage as we delve deeper into the intricacies of creative and critical thinking in the chapters that follow, equipping us with the tools to better navigate and shape the complexities of our world.

Chapter 2

In Relationship with Knowledge

Let's back up a bit. Knowledge starts with information. We tend to lean on theoretical biologist Tom Stonier's in depth work in this regard. For Stonier—and we are in full agreement—information is a basic property of the Universe, as fundamental as matter and energy. Think about that for a moment. Information is being transmitted by you and to you, internally and externally, every instant of your life! Your translation of that information, and your response to that translation, is what guides your thoughts, feelings, and actions.

Little wonder that information can be defined as a measure of the degree of organization expressed by any non-random pattern or set of patterns. This means that the order within a system is a reflection of the information content of the system. This makes good sense when you reflect on you as a system and recognize your system is based on the information content both residing within you [memory] and coming in through your senses [cognition and perception] where it is given an emotional tag. In short, we live in an information field and life itself is a product of all of the information contained within our system.

Wow! That's a lot of information (pun intended). Now, let's define **knowledge** so we have an idea of what we are talking about. Knowledge is, according to our ancient philosophers, “justified true belief”. That means that when you believe something is true, and you act upon it and get the result you expect, you have justified it as true. Justified true belief. Today, we use a different vernacular that pretty much says the same thing. Knowledge is *the capacity (potential or actual) to take effective action*. The “potential or actual” part has been added to point out that we have the ability to “learn”, and that learning affects the effectiveness of our actions in the future. Otherwise, what good would all those years of school do us, or the bills we pay for our children's education?

Note that knowledge is referred to as a “capacity”. Since knowledge is context sensitive and situation dependent, it's not something that will be the same from time to time. It's always shifting—something that is effective in one situation won't necessarily be effective in another situation, even if the situations appear the same! Well, given some thought, it would appear that “creativity” is also a capacity, and it too is context sensitive and situation. There

isn't a set pattern or protocol for being creative; it just sort of emerges from all that information we've stored within and triggered by all that information coming in through our senses.

Actually, there's a term for this process: *Associative Patterning*. That's part of our experiential learning cycle. Information coming in is associated with information we've stored within [memory], only it's not like a computer stores a whole document. Rather, we store things in *invariant form*, meaning that little chunks of things are stored in different places. And that is exactly what makes us so creative! We can link disparate thoughts together in new and unique ways! You might well have recognized this about yourself.

As capacities, both knowledge and creativity are innate abilities of the human, that is, they are a natural part of our living process. You are creative; you wouldn't be living right now if you weren't! Knowledge is a creative act which emerges through learning and living. As we say in our *Infinite Learning* book, learning is living and living is learning ... and both require creativity! Let's look a bit further at that relationship.

An Entangled Relationship

In the figure on the next page, you will see that information, knowledge, creativity and innovation have an entangled relationship. Knowledge is effectively applying information (in terms of producing the expected result) and innovation is effectively using creativity (in terms of useful design, process or product), with both knowledge and creativity operating on a foundation of information. We might think of it in these simple terms:

Knowledge = Information + Effective Action (Potential or Actual)

Innovation = Knowledge + Creativity + Useful Application

While knowledge comes from the past and creativity requires knowledge, both knowledge and creativity are capacities which can be applied in the present (actual) or engaged in the future (potential). They have a symbiotic relationship that is, knowledge cannot exist without creativity, and creativity cannot exist without knowledge. Further, they both emerge from the associative patterning process of the mind/brain, that is, the unique complexing of external and internal information (organized patterns). Hopefully this all makes sense.

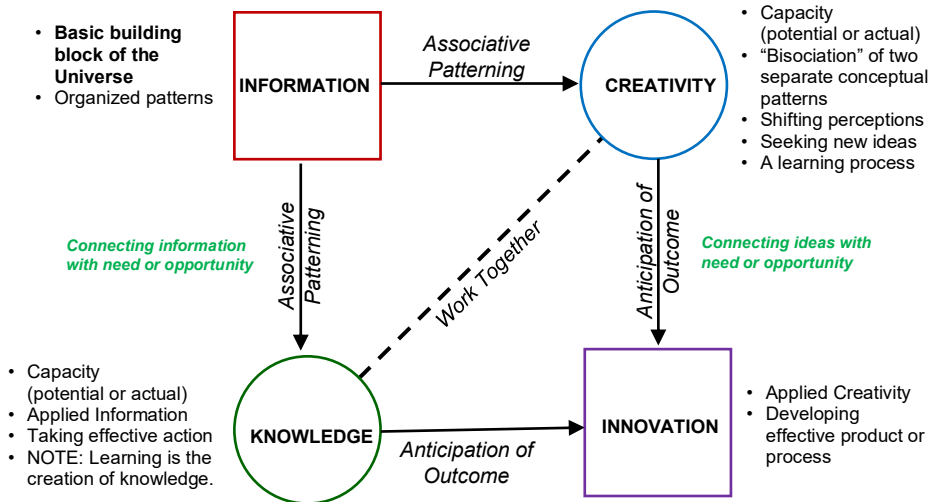


Figure 1. *The entangled relationship of information, knowledge, creativity and innovation.*

Past experiences, feelings, knowledge, goals, and the situation at hand all influence how creative an individual will, or can be. It is the context of the activity or situation at hand (need, challenge, etc.) that triggers the putting things together (bisociation) in an unusual way to create (and recognize) something that may be new and potentially useful {innovation}.

So how does critical thinking fit into all of this? You've been actually doing some of that by reading and hopefully thinking about the above paragraphs! When we began this section we described critical thinking as analyzing information and knowledge by examining and evaluating with questions and logical reasoning to form judgment. In exploring information, knowledge, creativity and innovation, we were asking about their relationship, how they worked together, hopefully providing us a deeper understanding of how to expand our creativity and develop our critical thinking, perhaps helping us move toward innovation.

Context for Critical Thinking

Providing the necessary context and information is crucial for fostering informed critical thinking. Context serves as the backdrop against which information is understood, enabling individuals to see the bigger picture, recognize nuances, and appreciate the complexities of different issues.

Context helps in identifying which pieces of information are relevant and which aren't. It allows individuals to prioritize data based on the situation, ensuring that decisions or judgments aren't based on irrelevant or misleading details. Without context, information can easily be misinterpreted. Providing background details, historical perspectives, or the circumstances surrounding a piece of information ensures that it's understood correctly. This contributes to a more accurate and nuanced analysis.

Context allows individuals to compare and contrast ideas or scenarios efficiently. It provides the foundation for evaluating arguments comprehensively, considering various angles, and understanding the underlying causes and effects. When people access well-contextualized information, they are better equipped to make informed decisions. This prevents hasty or uninformed judgments, as well-rounded information tends to contribute to more balanced and thoughtful decision-making.

Providing context can also foster empathy and understanding. When people understand the backdrop of a situation or the challenges faced by others, they are more likely to appreciate different viewpoints and develop a well-rounded understanding of complex social, political, or cultural issues.

Context, in terms of knowledge, can take many forms. To effectively evaluate arguments, analyze situations, and make informed judgments, one requires a diverse array of **specific knowledges and skills**. Each type of knowledge serves a specific function in the critical thinking process, contributing to a more comprehensive and informed approach to evaluating arguments and making decisions. These “types” would include subject matter knowledge, logical and analytical skills, research skills, cultural and social awareness, ethical and moral reasoning, emotional intelligence, critical thinking techniques, and quantitative literacy.

Subject Matter Knowledge: Understanding the specific domain or subject being discussed is vital. Whether it's science, politics, economics, or art, having foundational knowledge in the relevant field helps in evaluating the validity of arguments and discerning valuable information from misinformation.

Logical and Analytical Skills: Knowledge of logical principles and analytical frameworks is essential. This includes understanding logical fallacies, the structure of arguments, and methods of reasoning. It helps in assessing whether conclusions drawn are logically sound and supported by evidence.

Research Skills: Knowing how to gather, evaluate, and synthesize information from credible sources is critical. This includes understanding how to use databases, recognizing biases, and evaluating the credibility of sources.

Cultural and Social Awareness: An understanding of cultural, historical, and social contexts can provide valuable perspectives that influence judgments. This includes recognizing societal norms, historical events, and cultural differences that may affect the way situations are analyzed or arguments are evaluated.

Ethical and Moral Reasoning: Knowledge of ethical frameworks and moral principles assists in evaluating the implications of decisions and arguments on individuals and communities, ensuring that judgments are not only logical but also ethically sound.

Emotional Intelligence: Understanding emotions, both personal and others', contributes to analyzing situations and making judgments that are empathetic and considerate of the human aspect of issues.

Critical Thinking Techniques: Familiarity with critical thinking techniques, such as the Socratic method or SWOT (Strengths-Weaknesses-Opportunities-Threats) analysis, provides structured approaches to dissecting problems and arguments systematically.

Quantitative Literacy: The ability to understand and interpret statistical data and quantitative information is crucial for making informed judgments in both everyday decisions and more complex analyses involving data-driven arguments

Overall, context and information are the building blocks of knowledge that underpin critical thinking, enabling individuals to approach problems and discussions with an open mind, grounded in facts and understanding.

A Process for Understanding Context

Considering context and information involves a thoughtful and structured process to ensure that you thoroughly understand the nuances of the situation or argument you're analyzing. Let's develop a step-by-step guide to help effectively consider context and information.

Step 1: Define the Objective. Clearly determine what you're trying to achieve with your analysis. Are you evaluating an argument, making a decision, or understanding a situation? Defining your goal helps focus your efforts and guides the information-gathering process.

Example: Consider the business issues related to implementing a new remote work policy in a mid-sized tech company. The primary objective in this scenario is to evaluate the potential impacts of implementing a new remote work policy on productivity, employee satisfaction, and company culture. This clarification allows the company to focus on gathering data that specifically pertains to these areas and addresses concerns of stakeholders, including employees, management, and clients. The aim is to ensure that the new policy aligns with the company's strategic goals while also meeting employee needs.

Step 2: Gather Relevant Information. Collect data and facts that pertain specifically to your objective. This could include quantitative data, expert opinions, historical context, and relevant case studies. Ensure the sources of your information are credible and reliable.

Example: Start by collecting data on remote work trends both within the company and industry-wide. This may include productivity metrics from previous remote work trials, employee surveys on job satisfaction, and comparisons with industry benchmarks. Additionally, study best practices and results from similar companies that have successfully implemented remote work policies. Information from reputable sources, like industry reports and case studies, will provide a solid foundation for analysis.

Step 3: Identify the Context. Understand the background and circumstances surrounding the information. This includes any historical, cultural, social, or political factors that might influence how the information should be interpreted.

Example: Understand the context in which this policy will be implemented. Consider factors such as the current economic climate, technological infrastructure, and the existing organizational culture. Historical data on past workplace changes within the company can reveal potential resistance or support among employees. Additionally, assess how the policy aligns with broader industry trends and employee expectations in the post-pandemic world.

Step 4: Analyze the Information. Critically examine the evidence you have collected. Look for patterns, contradictions, or missing pieces that might affect the validity of the argument or situation. Assess whether the evidence supports or undermines the claims being made.

Example: With all relevant data and context in hand, critically analyze how the remote work policy might influence key areas like productivity and employee engagement. Look for trends indicating correlations

between remote work and performance metrics. Identify any contradictions or gaps in the data and address them. Use this analysis to determine whether the potential benefits of remote work outweigh any drawbacks or challenges the company might face.

Step 5: Consider Multiple Perspectives. Evaluate the situation from different viewpoints to uncover potential biases and broaden your understanding. This step helps in recognizing any assumptions that might be taken for granted.

Example: Evaluate the policy from the perspectives of different stakeholders. Employees might prioritize flexible work options and a better work-life balance, while management could focus on maintaining productivity and collaboration. Clients might be concerned about service continuity. Gathering feedback through focus groups or discussions can provide insights into these differing views, highlighting potential areas of compromise or adjustment.

Step 6: Evaluate Assumptions and Biases. Identify any assumptions or biases that are present in the information or analysis. Consider how these might affect your interpretation and make necessary adjustments.

Example: Examine any underlying assumptions about remote work, such as the presumption that all employees prefer it or that productivity will automatically increase. Consider how biases, such as favoring in-person interaction over virtual communication, might affect decision-making. By being aware of these assumptions, the company can make more balanced and informed policy decisions.

Step 7: Draw Connections. Relate the context and information to the broader picture. How does it fit into larger trends or narratives? Making these connections can provide additional insight and depth to your analysis.

Example: Relate the findings and context to the company's broader strategic goals. Consider how the remote work policy might influence long-term objectives, such as talent retention, company growth, and competitiveness in the labor market. Establish connections between the anticipated outcomes and the company's mission and values, ensuring that the policy supports the overall vision.

Step 8: Formulate Conclusions. Based on your analysis, formulate conclusions or make informed decisions. Ensure that they are well-supported by the information and context you have considered.

Example: Based on the gathered information and analyses, conclude whether to implement, modify, or shelve the remote work policy. If implementing, outline specific guidelines and support structures needed to ensure success, such as technology upgrades or communication protocols. If modifications are needed, detail what adjustments should be made to address stakeholder concerns or align more closely with company objectives.

Step 9: Reflect and Revise. After forming your conclusions, take a moment to reflect on your process and findings. Be open to revising your conclusions if new information or perspectives emerge.

Example: After implementing the policy, regularly review its impact and take note of any feedback or changes in metrics. Remain open to revising the policy if new information indicates that it isn't meeting its objectives or if unforeseen challenges arise. This iterative approach ensures that the policy remains flexible and responsive to evolving needs.

Step 10: Communicate Clearly. If you need to present your conclusions to others, ensure that you communicate them clearly, providing the necessary context and supporting information to make your arguments compelling and understandable.

Example: When delivering the conclusions and policy details to stakeholders, ensure clarity and transparency. Explain the reasoning behind the policy, the evidence supporting its adoption, and any expected outcomes. Use clear messaging across various channels to ensure all stakeholders understand the policy and its implications, promoting acceptance and collaboration.

Following this process helps ensure that your consideration of context and information is thorough and leads to informed, well-reasoned judgments.

Applying the Process (a Story)

In the futuristic-thinking city of Industrium, known for its many tech start-up companies, there was a company called InnovTech, led by the insightful CEO, Alan. Known for his razor-sharp analytical skills and keen business acumen, Alan was a critical thinker who drew on his extensive knowledge to guide his company through complex challenges.

One day, InnovTech faced a significant business issue—a potentially game-changing decision about whether to enter the emerging market of AI-driven healthcare solutions. While the opportunity promised lucrative returns

and strategic growth, it also came with substantial risks, including regulatory hurdles and ethical considerations.

Alan began by immersing himself in research, leveraging InnovTech's resources to gather comprehensive data. This included market analysis reports, expert opinions on AI healthcare trends, competitive landscape studies, and insights into regulatory frameworks. He also consulted with his network of industry experts, including lawyers, healthcare professionals, and technologists, to ensure a well-rounded perspective.

Armed with a wealth of information, Alan dove into analyzing the evidence. He scrutinized the potential market demand against the operational challenges and costs InnovTech would face. His background knowledge in technology and regulation allowed him to assess the practicality of integrating AI solutions within existing healthcare systems while understanding the compliance requirements.

Alan organized a series of workshops with his senior management team to lay out the data and facilitate discussions. They engaged in debates meticulously structured around the pros and cons, encouraging contributions from various departments, including R&D, marketing, and legal. Alan's ability to draw connections between disparate information streams was pivotal, as he could foresee potential synergies and risks that might not be immediately apparent.

Despite the allure of immediate expansion, Alan's thorough analysis revealed that the timing was not yet optimal for InnovTech to dive headlong into the new market. Instead, he recommended a phased approach—exploring partnerships with established healthcare entities to gradually build expertise and credibility in the sector.

By proposing a strategic alliance strategy, Alan mitigated the immediate risks while positioning InnovTech for future growth. The board appreciated Alan's deep understanding and clear-sighted judgment, knowing that his decision was not only based on potential profitability but also on sustainable long-term strategy.

The story of Alan and InnovTech became a staple case study in Industrium's business circles, exemplifying how critical thinking and knowledge-driven analysis can successfully navigate complex business issues. Alan's leadership highlighted the importance of scrutinizing evidence and assessing the validity of claims, ensuring sound, strategic decision-making that supported the company's vision and objectives.

Knowledge as a Springboard for Creative Thinking

Clearly, creative thinking and knowledge are intricately connected. As introduced earlier, we create knowledge while simultaneously knowledge is necessary to create, which creates a wonderful metacognitive paradox (which came first, the chicken or the egg?) Knowledge, providing the foundational understanding necessary to generate innovative ideas, serves as a springboard for creativity in a number of key ways. With a broad base of knowledge, individuals can draw parallels between seemingly unrelated concepts, sparking novel ideas and solutions. Familiarity with various disciplines or subjects allows for diverse input, which is crucial for creative synthesis.

Creative thinking is not about coming up with ideas in a vacuum; it's about generating ideas that are informed and relevant. Knowledge equips individuals with the necessary context and understanding to ensure their creative ideas are applicable to real-world situations. This informed creativity enhances the likelihood that innovative ideas can be practically implemented and succeed. Understanding existing knowledge allows creative thinkers to challenge norms and question the status quo. By recognizing the limitations or gaps in current knowledge, they can explore new pathways and push boundaries, leading to groundbreaking innovations and methods.

Simultaneously, the breadth and diversity of knowledge an individual possesses significantly enhance their potential to generate innovative ideas and solutions. This is because a wide-ranging knowledge base serves as a rich source of information and perspectives from which creative thinkers can draw connections.

When individuals are exposed to a diverse array of subjects, they have a wider array of building blocks to work with. This diversity allows them to combine elements from different fields or disciplines in novel ways that others may not consider. For example, Steve Jobs famously blended technology with art and design, leading to the creation of innovative Apple products. Such cross-disciplinary insights often result in breakthroughs precisely because they transcend traditional boundaries, merging insights from unrelated areas to create something new and valuable.

Moreover, a broader knowledge base allows individuals to recognize patterns and trends across different fields. This pattern recognition can lead to creative solutions that are both innovative and applicable to a range of challenges. It enables individuals to borrow strategies or principles from one domain and adapt them successfully in another, optimizing problem-solving efficiency and fostering breakthroughs.

A diverse knowledge base also encourages cognitive flexibility. When people are familiar with different cultures, technologies, and philosophies, they become more adept at viewing problems from multiple angles. This ability to shift perspectives is crucial for overcoming cognitive ruts and thinking outside the box. The capacity to reinterpret and reframe problems in unique ways often leads to more inventive and effective solutions.

In essence, the broader and more diverse one's knowledge, the greater their potential to make unconventional connections and generate innovative ideas. This diversity enriches the creative process, providing fertile ground for the cultivation of novel solutions that can address today's complex challenges. Therefore, fostering lifelong learning and cross-disciplinary exploration can significantly amplify one's creative capabilities.

Connecting Diverse Thought (a Story)

In the busy city of Creatopolis, known for its diverse blend of cultures and industries, lived an inventive architect named Mya. Mya had a reputation for designing buildings that transformed the way people interacted with the environment around them.

Mya's childhood was steeped in learning. Her parents were both educators who encouraged her curiosity, leading to a diverse array of interests from the arts to engineering. She spent her weekends exploring art galleries, reading about ancient civilizations, and tinkering with electronics. This wide-ranging knowledge cultivated a fertile ground for Mya's creativity.

One day, the city council of Creatopolis decided to commission a new public library. They wanted a space that would not only house books but also serve as a welcoming community gathering point. The challenge was to design a building that attracted people from all walks of life, integrating learning with leisure and innovation.

Mya saw the project as an opportunity to merge her diverse interests into a single vision. She approached the problem by drawing on her knowledge from various fields. Inspired by the harmony of art and form, she envisioned a library that was both functional and aesthetically captivating.

Recalling her studies in ancient Roman architecture, Mya conceptualized grand arches and communal forums that encouraged open dialogue and interaction. From modern technology, she pondered integrating digital interfaces that allowed visitors to access global resources at their fingertips. Her love for nature pushed her to incorporate green spaces into the design, where

reading gardens and rooftop terraces could offer serene escapes from the bustling city.

During the brainstorming stage, Mya engaged in "bisociation" — the process of connecting unrelated concepts to foster innovation. She remembered her childhood fascination with beehives and wondered about creating interconnected spaces like honeycombs, where different activities could coexist and flow seamlessly. This notion led her to design the library in a modular fashion, with flexible, hexagonal rooms that could be reconfigured to suit different events and needs.

Mya's final design was a triumph of creative thinking fueled by her broad and diverse knowledge base. The new Creatopolis Public Library became a landmark, celebrated for its innovative approach to community space, educational technology, and environmental integration. It exemplified how drawing connections between diverse fields could lead to groundbreaking solutions and enhance the fabric of the community.

Mya's journey in designing the Creatopolis Public Library not only exemplifies the power of a diverse knowledge base but also underscores the importance of continuous and contiguous learning. Her ability to integrate various disciplines into a cohesive and innovative design reflects a seamless progression of learning experiences, where each new piece of knowledge built upon the last, forming a well-connected and applicable skill set. This approach to learning mirrors the natural processes of associative patterns in the brain, where related concepts are linked to enhance understanding and stimulate creative and critical thinking. As we delve further into continuous and contiguous learning, we'll explore how this learning philosophy can facilitate dynamic problem-solving and innovative thinking across various domains.

Continuous and Contiguous Learning

In today's fast-paced and ever-evolving world, the concept of contiguous learning makes a lot of sense. This is a learning approach where—much like the mind/brain process of associative patterning—new information or skills are closely connected and relevant to each other, providing a seamless progression from one topic to the next. When learning materials are contiguous, understanding occurs more easily, memory links are stronger, and learners can more easily apply what they've learned in one area to another area. Developing educational models that emphasize contiguous learning can have significant advantages, especially in environments where adaptability and the application of interdisciplinary knowledge are crucial.

There are many approaches to continuous and contiguous learning. First, let’s look at some examples of tried and true approaches, with each activity serving as a platform for learning, and how they impact creative thinking and critical thinking.

Activity	How to Do It	Impact on Creative Thinking	Impact on Critical Thinking
Reading Widely	Explore books, articles, and journals across various subjects and genres.	Expands imaginative capacity and exposes one to diverse ideas, fostering innovative connections	Increases knowledge base, enabling better evaluation and analysis of information.
Online Courses	Enroll in Massive Open Online Courses (MOOCs) or virtual classes on topics of interest.	Encourages active engagement and hands-on experience, stimulating creative experimentation.	Offers insights into expert opinions and current trends, enhancing evaluative skills.
Workshops & Seminars	Participate in interactive sessions on various skills or subjects.	Encourages active engagement and hands-on experience, stimulating creative experimentation.	Offers insights into expert opinions and current trends, enhancing evaluative skills.
Networking	Attend industry events or join professional groups and forums.	Facilitates the exchange of creative ideas and collaborative innovation.	Enables exposure to diverse opinions, which aids in comprehensive analysis and problem-solving.
Travel and Exposure	Visit new places and immerse yourself in different cultures.	Broadens perspective and encourages fresh ways of thinking about familiar problems.	Provides a broader understanding of different contexts, aiding critical evaluation.
Hobbies & Side Projects	Engage in activities outside of your main career.	Encourages creative thinking by providing a break from routine and stimulating new neural connections.	Develops problem-solving skills in diverse contexts, enhancing adaptability and critical evaluation.
Listening to Podcasts	Subscribe to podcasts on varied topics, including interviews and discussions.	Exposes listeners to a wide range of topics and voices, sparking innovative ideas.	Enhances listening skills and information processing, essential for critical evaluation.
Journals and Reflective Writing	Maintain a journal to write about daily learnings and reflections.	Encourages self-expression and the exploration of personal ideas, enriching creativity.	Promotes self-analysis and the development of a critical viewpoint on personal growth and learning.
Interdisciplinary Collaboration	Work with individuals from different fields on projects or problems.	Fosters cross-pollination of ideas, leading to breakthrough solutions and innovations.	Brings multiple perspectives into problem-solving, increasing the depth and accuracy of critical analysis.

Pushing the Boundaries

While all of the approaches detailed in the above table are proven and good ways to continue learning, let's push the edge a bit and engage in activities that challenge conventional approaches and provoke new ways of understanding and interacting with the world. We live in times that are both fluid and chaotic. The current period is one characterized by rapid change and instability. "Fluid" infers that circumstances, ideas, and societal norms are in constant motion, evolving and adapting quickly. "Chaotic" implies a lack of order or predictability, pointing to a sense of confusion or turmoil in various aspects of life such as politics, social issues, and global events. Together, these terms convey a feeling of uncertainty and challenge in navigating the present moment.

Learning has never been more important. Here are a few thoughts, and hopefully, these ideas that go beyond standard methods will trigger your creative energies.

Activity	How to Do It	Impact on Creative Thinking	Impact on Critical Thinking
Provocative Questions Practice	Regularly engage with questions that challenge assumptions and prompt deep reflection. For instance, ask yourself, "What if the opposite were true?" or "How can I prove this assumption wrong?" These questions prompt critical analysis and lead to creative insights by opening new avenues of thought	Stimulates out-of-the-box thinking and idea generation by exploring unconventional lines of inquiry.	Enhances analytical skills by requiring evaluation of assumptions and exploration of new perspectives.
	<i>Example:</i> Every Friday, Sarah, a marketing strategist, dedicates an hour to a "What If" session with her team. They explore questions like, "What if marketing weren't allowed to use digital platforms?" This practice sparks innovative campaign ideas that utilize unconventional channels, providing fresh approaches to reaching their audience.		
Cross-Disciplinary "Mashups"	Combine concepts from two unrelated fields to solve a problem or create something new. This could involve applying principles from biology to engineering challenges, fostering innovative solutions and enhancing both critical evaluation and creative synthesis.	Encourages innovative solutions by leveraging diverse knowledge to create novel combinations.	Improves ability to analyze and synthesize information from different sources for comprehensive understanding.
	<i>Example:</i> Dr. Anil, a biologist, partners with a mechanical engineer to create robotic pollinators for crops. By combining knowledge of bee behavior and robotics, they develop a prototype that helps pollinate plants in regions with declining bee populations, showcasing a unique solution to a pressing environmental issue.		
Metaphor Mastery	Practice finding metaphors that relate complex ideas to simple, everyday concepts. This not only sharpens creative thinking by encouraging abstraction and analogical reasoning but also improves critical thinking as metaphors can reveal underlying patterns and truths.	Fosters abstraction and the ability to see connections between dissimilar concepts, generating new ideas.	Aids in simplifying complex problems, making them easier to analyze and communicate.

	<i>Example:</i> During a product development meeting, Lisa, a product manager, suggests the team use metaphors to brainstorm innovations. She compares their new software platform to a "conductor in an orchestra," leading the team to develop seamless integration features that ensure harmonious collaboration between different apps		
Philosophical Debates	Join or start a group to debate philosophical topics or ethical dilemmas. Such debates refine critical thinking by demanding rigorous argumentation and sound reasoning, while also expanding creative thinking by exploring abstract concepts and scenarios.	Expands the ability to explore abstract concepts, leading to deeper creative insights.	Reinforces logical reasoning and argumentation skills, enhancing the evaluation of complex ideas.
	<i>Example:</i> At a tech company's monthly Lunch and Learn, employees like Alex participate in philosophical debates. One such discussion on the ethics of AI decision-making leads to an innovative idea for a feature that allows users to understand and customize the ethical principles governing their AI assistants.		
Immersive Experiences	Participate in immersive activities like escape rooms, virtual reality simulations, or improvisational theater. These experiences require quick thinking, adaptability, and collaboration, honing both creative problem-solving and critical analytical skills.	Develops creativity by engaging in fluid problem-solving and imaginative scenarios.	Sharpens critical thinking by requiring instant assessment and decision-making in dynamic environments.
	<i>Example:</i> When faced with team-building fatigue, Minh organizes an improv workshop for his tech team. The scenarios require spontaneous problem-solving, pushing team members to think on their feet and enhancing both their creativity and decision-making skills under pressure		
Mindfulness and Meditation	Develop a practice of mindfulness to enhance focus and clarity of thought. Meditation not only aids in stress reduction but also fosters insight and intuition, key components of both critical and creative thinking.	Promotes introspection and insight, resulting in enhanced creativity and idea generation.	Improves focus, clarity, and reduced cognitive bias, benefiting objective analysis and decision-making.
	<i>Example:</i> Nina, a busy entrepreneur, begins her day with a ten-minute mindfulness meditation. This practice reduces her stress and increases her focus, helping her approach creative brainstorming sessions with a clear, open mind and make more thoughtful, well-considered decisions.		
Cognitive Flexibility Exercises	Engage in exercises that challenge cognitive flexibility, such as solving puzzles where rules change halfway or practicing tasks that require shifting perspectives or strategies. This adaptability enhances the ability to think critically under dynamic conditions and generate creative solutions.	Increases creative adaptability, encouraging diverse approaches to problem-solving.	Enhances cognitive agility and adaptability, critical for evaluating and responding to changing situations.
	<i>Example:</i> To encourage adaptability, Ravi includes a changing set of logic puzzles in his weekly team meetings. One week they solve classic puzzles, and the next they tackle puzzles with altered rules, enhancing his team's ability to adapt quickly and problem-solve creatively.		
Knowledge Capacities	Each capacity (and as of this printing 66 of them have been developed) has various processes, exercises and tools in support of expanding an individual's capacity. For example, the "how to" of "Empathic Engagement through Storytelling"	<i>Enhances imagination.</i> Hering diverse perspectives fosters new ideas and creative solutions that might not have been considered	<i>Deepens Analytical Skills.</i> Evaluating different personal narratives requires participants to process information thoughtfully

	goes through five stages of (1) gather a diverse group; (2) set the scene; (3) practice active listening; (4) reflections and insights; and (5) explore applications before providing tools to facilitate learning. Knowledge Capacities are open source, and available for download from www.kmrom.com/knowledge-capacities and www.mqresearchcenter.com	within a homogenous group. <i>Stimulates Innovation:</i> Engage with stories encourages thinking outside immediate experiences, leading to creative combinations of ideas or novel approaches.	assessing implications and underlying messages. <i>Fosters PerspectiveTaking.</i> By analyzing stories, learn to critically assess own biases and assumptions, improving ability to understand complex situations from multiple viewpoints.
	<i>Example:</i> During a team-building retreat, a project manager named Robert organized a storytelling circle where team members shared personal stories related to teamwork experiences, such as instances of failure and success. Through active listening, the team developed a deeper appreciation for each other's strengths and challenges. During the follow-up discussion, one member proposed a new project management approach inspired by a story of resilience shared by a colleague, resulting in enhanced collaboration techniques that the team implemented in their upcoming projects.		
Role Reversals and Empathy Practices	Regularly put yourself in someone else's shoes, especially those with opposing viewpoints. Role reversals develop empathy and broaden your perspective, enriching both critical analysis and creative problem-solving	Broadens perspectives and empathetic thinking, fostering a wider array of creative ideas.	Deepens understanding of multiple viewpoints, aiding in balanced and critical analysis.
	<i>Example:</i> In a sales workshop, participants like Jordan engage in role reversals where they must pitch their competitors' products. This exercise deepens their understanding of the market and fosters empathy, leading to more strategic and customer-focused sales techniques		
Dream Journaling and Lucid Dreaming	Keep a dream journal and explore lucid dreaming techniques. Analyzing dreams can unlock subconscious ideas and reflections, boosting creativity and providing novel insights into your critical thinking processes.	Unlocks subconscious ideas, enhancing creativity and intuitive problem-solving.	Provides insights into personal thought processes, aiding in self-awareness and critical self-reflection.
	<i>Example:</i> Every morning, Mia spends a few minutes writing in her dream journal, capturing vivid dreams from the night before. This practice has sparked several creative ideas for her graphic design projects, allowing her to tap into unexpected sources of inspiration		
Hackathons and Innovation Challenges	Participate in or organize hackathons that address real-world problems. These events not only foster teamwork and rapid ideation but also require participants to apply critical thinking to evaluate feasibility and effectiveness under pressure.	Encourages rapid ideation and teamwork in a high-pressure environment, spurring creativity.	Enhances problem-solving abilities and critical assessment under tight time constraints.
	<i>Example:</i> At an annual hackathon organized by her company, Sofia and her team are tasked with designing a prototype app to improve urban transport. The intense collaboration under tight deadlines results in a novel app that uses real-time data for predictive traffic management, garnering interest from local government agencies.		

Knowledge as a Dynamic Component

Knowledge as a dynamic component plays a critical role in enhancing both creative and critical thinking. As individuals continuously acquire new knowledge, they broaden their understanding and perspective, which in turn refines their ability to analyze information critically and generate innovative ideas. This constant influx of knowledge enables individuals to challenge existing assumptions, uncover new patterns, and draw novel connections, thus fostering adaptability in both forms of thinking.

As new information becomes available, individuals can reassess previous judgments and refine their decision-making processes. This constant renewal and evaluation process fortify an individual's ability to scrutinize arguments, recognize biases, and construct sound conclusions. The more knowledge one acquires, the more comprehensive the framework they have for assessing the validity of diverse claims.

With continuous and contiguous learning, individuals encounter a wider variety of ideas, methodologies, and viewpoints that they are able to connect to past learning stored in invariant form (the associative patterning process of the mind/brain). This exposure enhances imaginative thinking by allowing individuals to merge disparate concepts from different disciplines, leading to groundbreaking innovations. The evolution of knowledge encourages flexible thinking, enabling creative problem-solving that is responsive to changing environments.

Knowledge acquisition and thinking processes are interdependent. As individuals expand their knowledge base, they improve their thinking skills, which in turn guides them toward further learning. This ongoing cycle promotes adaptability as individuals become adept at navigating and thriving in unfamiliar or complex situations. The dynamic interplay between knowledge and thinking empowers individuals to remain open-minded, curious, and resilient in the face of new challenges.

One philosophical underpinning of this concept is rooted in John Dewey's theory of experiential learning. Dewey emphasized that learning is not merely the passive absorption of facts but an active process of engaging with and reflecting upon experiences. This experiential approach suggests that as individuals interact with their environment, they construct and reconstruct knowledge, which in turn informs their cognitive processes. This reflective cycle enhances both critical and creative thinking by providing a framework for continuous inquiry and adaptive learning.

Other Thinking Modes

Before leaving our focus on knowledge, let's delve deeper into specific interconnections between knowledge and both critical and creative thinking, focusing on how these interactions can enhance each thinking mode. Six cognitive modes will be exemplified: analogical reasoning, cognitive flexibility, heuristic development, hypothesis generation, error detection, and constructive evaluation.

Analogical Reasoning: Analogical reasoning is a cornerstone of both critical and creative thinking. With a broad base of knowledge, individuals can draw parallels between different domains, making analogies that can clarify complex concepts or inspire novel solutions. For instance, understanding biological ecosystems might offer a new perspective on organizational dynamics, providing insights into sustainability and resource allocation.

Cognitive Flexibility: A well-rounded knowledge base fosters cognitive flexibility, enabling individuals to switch between different perspectives and approaches seamlessly. This adaptability enhances creative thinking by making it easier to reframe problems and explore unconventional solutions. It also supports critical thinking by allowing individuals to evaluate ideas against varying criteria or within different contexts.

Heuristic Development: Both critical and creative thinkers rely on heuristics, or mental shortcuts, to navigate complex problems. A diverse knowledge pool enriches these heuristics by introducing various principles from different fields. For instance, an understanding of game theory might inform negotiation tactics, while insights from art might enhance design processes.

Hypothesis Generation: In critical thinking, generating and evaluating hypotheses is crucial. Creative thinking also involves forming novel hypotheses about potential solutions. A broad knowledge base allows individuals to formulate more diverse and nuanced hypotheses, drawing from multiple disciplines to envisage a wider range of possibilities.

Error Detection: The capacity to detect errors and discrepancies is vital in both forms of thinking. A rich knowledge base equips individuals with the tools to recognize when something doesn't align with established facts or principles. This enhances critical thinking by improving the ability to identify biases and logical fallacies and augments creative thinking by recognizing when an idea pushes boundaries productively while still maintaining coherence.

Constructive Evaluation: Constructive evaluation involves assessing ideas not just for their immediate validity but for their potential to be refined and improved. With extensive knowledge, individuals can offer better constructive

criticism, drawing on similar past ideas or innovations, thus enhancing both critical evaluation and the refinement of creative concepts.

These interconnections demonstrate how knowledge not only informs but also transforms critical and creative thinking, making each more robust and expansive. By recognizing and nurturing these linkages, individuals can push the boundaries of their cognitive capabilities. We now delve separately into first creative thinking and then critical thinking, with extensive exercises and tools in support of each.

[Full book available on Amazon]

In the world of today, we have a role to play. Make informed choices.

fRAGmented: e Pluribus Unum (2025)

Alex Bennet with Foreword by YOU

This is our world, a tapestry woven with threads of diversity and division. As we journey in this book through the complexities of our world, we critically explore fragmentation in the physical, holistic human, digital, narrative/art, and societal domains, and delve into the societal political fragmentation occurring today.

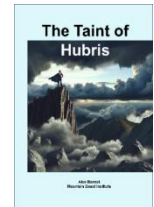


The Taint of Hubris: (2025)

Rediscovering humility and bridging authentic connection

Alex Bennet with Foreword by William Halel

Characterized by excessive pride or arrogance—and referring to something being spoiled, sullied, or negatively influenced in some way—hubris can be thought of as a contaminating aspect of human nature. It stands out as a pervasive taint that has woven itself into mythology, literature and history, and is highly visible in the societal political landscape of today.

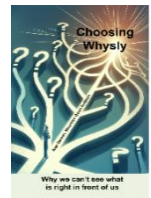


Choosing Whysly: (2025)

Why we can't see what is right in front of us

Alex Bennet with Foreword by Robert Turner

This is a large question. It can't help but be complex, because we are complex, and this question is not only dependent on the situation and context but also on you, the individual, and your perception, beliefs, intentions, biases, blindnesses, and self-deceptions as well as cognitive dissonances, relativism, and, ultimately, your conscious and unconscious choices.



Becoming Wise, Open, Kind, Empowered (2025)

The Millenium Challenge

Alex Bennet with Foreword by Arthur Murray

Being “woke” signifies a positive awareness and active engagement with social justice issues, which is the intent of social and cultural awakening consistent with spiritual awakening and Enlightenment ideas embedded in the U.S. Constitution. However, in this fragmented world, core tenets of democracy such as diversity, equitable equality and inclusiveness are being tossed aside and translated through prejudicial and biased beliefs and political frames. It is time to set the record straight.

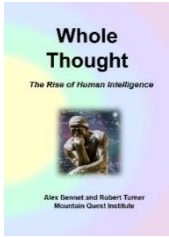


Whole Thought:

The Rise of Human Intelligence (2024)

Alex Bennet and Robert Turner with Foreword by David Bennet

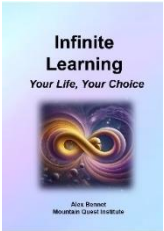
In tracing the arc of human progress, one can discern an underlying pattern steering the course of our intellectual evolution—a gradual but persistent gravitation towards what is now identified as Whole Thought. This paradigm represents a transformation in the fabric of cognition brought into relief by the cumulative ascent of human intelligence. Whole Thought is a call for action—a framework for living, learning, and leading in a manner that is reflective, inclusive, and deeply interconnected.



Infinite Learning: Your Life, Your Choice (2024)

Alex Bennet with Foreword by Vincent Ribiére

Infinite learning is the pulse of human existence, the essence that breathes life into our quest for understanding, innovation, and growth. It is not an optional luxury but an essential requirement, ensuring we are able to meet the demands of a changing world while capable of achieving personal growth and societal contributions of profound significance. Embracing infinite learning in pursuit of Whole Thought ensures that we are constantly expanding our horizons and discovering new potentials. *Living is learning; learning is living.*



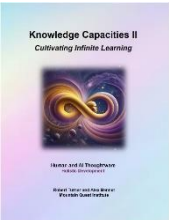
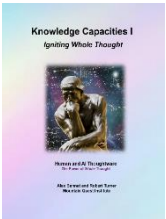
Knowledge Capacities I and II (2024)

Our capacity for knowledge is not a fixed quantity but a horizon ever-expanding. It is the reservoir from which we draw strength, the lens through which we view possibility, and the compass by which we navigate the future. It is the creation of the rise of human intelligence.

KC I: Igniting Whole Thought (40 Capacities)

KC II: Cultivating Infinite Learning (24 Capacities)

In today's dynamic and rapidly evolving environment, fostering capacity has become increasingly essential. Capacity refers to the broad potential or inherent ability of individuals and organizations to learn, adapt, and grow over time. It encompasses the fundamental ways of thinking, being, and acting that allow us to effectively engage with dynamic and complex environments.

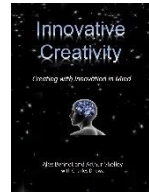


Innovative Creativity: Creating with Innovation in Mind (2024)

Alex Bennet and Arthur Shelley with Charles Dhewa

Foreword by Robert Turner

More than ever, how do we release the Genie from the lamp? How do we tap the next level of creativity and innovation that we need here on Planet Earth? This groundbreaking work beckons us to deepen our innate creativity capacities in a new and expansive way to summon the genius within each of us.



Contiguity: Entangled Living and Learning (2025)

Alex Bennet with Foreword by Chulatep Senivongse

Learning and living are contiguous experiences, with mind creating the subjective relationships that create the temporal and spatial relationships in our stories and memories. Our thoughts, sensations, and perspectives form the connected and cohesive experience of the contiguous mind. Embrace the entangled dance of living and learning, and discover the profound connections that define our shared existence.



C&C Thinking: Becoming Whole (2025) (Critical and Creative)

Alex Bennet & Robert Turner with Foreword by Moria Levy

In an era marked by rapid technological advancement and constant change, the ability to think critically and creatively is more crucial than ever. As we look toward the future, it becomes evident that the traditional reliance on past patterns to predict and plan for what lies ahead is insufficient.

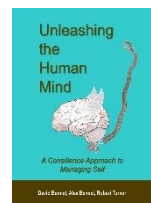


Unleashing the Human Mind: A Consilience Approach to Managing Self (2022)

David Bennet, Alex Bennet, Robert Turner
with Foreword by Florin Gaiseanu

What does it mean to be human? Increasingly we recognize that we are infinitely complex beings with immense emotional and spiritual, physical and mental capacities. Presiding over these human systems, our brain is a full integrated, biological, and extraordinary organ that is preeminent in the known Universe. Its time has come.

This book is grounded in the Intelligent Complex Adaptive Learning System (ICALS) theory based on over a decade of researching experiential learning through the expanding lens of neuroscience.



About the Authors

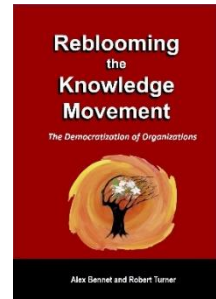
Alex Bennet is a Professor, Innovation and Knowledge Institute Southeast Asia (IKI-SEA), Bangkok University, and the Director of the Mountain Quest Institute, a research and retreat center located in the Allegheny Mountains of West Virginia. Through three quests—the quests for knowledge, consciousness and meaning—the Institute is dedicated to helping individuals achieve personal and professional growth, and organizations create and sustain high performance in a rapidly changing, uncertain, and increasingly complex world. Alex is the former Chief Knowledge Officer and Deputy CIO for Enterprise Integration of the U.S. Department of the Navy, having previously served as Acquisition Reform Executive and Standards Improvement Executive, and is recipient of the Distinguished Public Service Award, the highest civilian honor from the Secretary of the Navy. She has published hundreds of papers and journal articles, and authored, co-authored or edited over 40 books, primarily with her life partner, Dr. David Bennet, a nuclear physicist and neuroscientist, who recently transitioned. Together, the Drs. Bennet have spoken and taught around the world. In addition to the publications called out at the end of this book, publications emerging this year include *University of the Universe* and *C&C Thinking: Becoming Whole* (creative and critical thinking). Alex believes in the multidimensionality and interconnectedness of humanity as we move out of infancy into full consciousness. Contact her at alex@mountainquestinstitute.com

Robert Turner served in the military in Army Intelligence and Organizational Development, where he founded and co-developed the U.S. Army Fusion Center, an advanced decision support center. He subsequently founded and directed the Federal Aviation Administration Team Technology Center and managed programs in support of FAA leadership development. His work at the FAA included representing the FAA at the Institute for the Future in Menlo Park and at the IBM Institute for Knowledge Management (KM). He established the government-wide Federal KM Network and served four years as Chairman. In 2003, he received the first government-wide award for service in KM. In 2006, as co-developer of the FAA Knowledge Services Network (KSN) for virtual work, he received an acclaimed government-wide award for innovation excellence. He is a member of Phi Kappa Phi whose motto is "*Let the love of learning rule humanity.*" He graduated magna cum laude and received an academic achievement medal from the University of Maryland in psychology and business. He completed his master's degree in education with Boston University. Bob co-led with his wife Jane an early cohort in the BYU Pathway Worldwide, an innovative global university that now serves more than 74,000 students in over 180 countries. He co-authored six books related to advancing human cognition in the rise of human intelligence. His current research interest is the use of AI augmented thoughtware to advance human intelligence. He has been an associate with the Mountain Quest Institute since its inception 25 years ago.

Reblooming the Knowledge Movement: The Democratization of Organizations (2023)

Alex Bennet and Robert Turner with Foreword by Rory Chase and chapters contributed by Francisco Javier Carrillo, Mark Boyes, Florin Gaiseanu, Chulatep Senivongse, and Milton de Sousa

Reblooming unfolds on millennia of human challenges and advances. Now, at every level and at every reach across organizations, networks, and nations there is a new coalescing of democratization, intelligent learning, and capacity for surmounting complexity. With freedom of thought, freedom of expression, and freedom of association, ideas beget ideas. The emergent result is the rich globalization of knowledge and its close companion, innovation.



The Mountain Quest Research Center located in the Allegheny Mountains of West Virginia is a research, retreat, and learning center dedicated to helping individuals achieve personal and professional growth, and organizations create and sustain high performance in a rapidly changing, uncertain, and increasingly complex world. MQI has three quests: the Quest for Knowledge, the Quest for Consciousness, and the Quest for Meaning. MQI is scientific, humanistic, and spiritual and finds no contradiction in this blend.



