# CONTRACTOR CAPACITY: LEARNING HOW TO LEARN

Learning How to Learn is a cornerstone of Knowledge Capacities, underpinning one's ability to thrive in an ever-changing environment. It is the capacity to self-direct one's education by recognizing, assessing, and applying the most effective learning strategies and methods. It is the intentional process of becoming aware of and controlling one's learning experiences, optimizing how one absorbs, retains, and utilizes information across various contexts and content areas. In the context of Whole Thought and organizational learning, it is the master key that unlocks the potential within all other knowledge capacities; the capacity that empowers individuals and organizations to adapt, evolve, and flourish no matter what challenges the environment throws their way.

This capacity aligns with the 'Perceiving and Representing' scope, necessitating the acquisition of information (perceiving) as well as the ability to process mentally and articulate that information (representing) in meaningful ways. It includes discerning the best methods to facilitate individual learning, ranging from visual aids to kinesthetic activities and aligning with the diverse sensory and cognitive pathways through which people learn.

In today's environment there are as many opportunities as there are challenges. Let's create a story that exemplifies that. Leif, a dedicated yet traditional history teacher, felt outpaced by his students' affinity for technology. Recognizing the Whole Thought principle of *Continuous Evolution*, he decided to embrace Learning How to Learn. He started experimenting with interactive digital timelines and game-based learning platforms, integrating his deep knowledge of historical events with the emerging tech-savviness. Months into his journey, during a lesson on the Renaissance, Leif introduced a virtual reality simulation allowing students to 'walk' through Florence and 'meet' historical figures. The students were enraptured. The most heartening moment was when Ashley, a quiet student, emotionally recounted her 'conversation' with Leonardo da Vinci, connecting the dots between her passion for art and science. Leif realized that not only had his teaching methods evolved, but he had also ignited a new flame of learning among his pupils.

Learning How to Learn embodies *Holistic Development*, as it requires integrating emotional intelligence, cognitive abilities, self-awareness, and creativity. In an organizational learning context this capacity uplifts not only the individual but the collective intelligence of the enterprise, essential for thriving in complex systems and uncertain futures. Incorporating the *Temporal Integration* aspect of Whole Thought, Learning How to Learn emphasizes contextual learning—using knowledge from past educational and learning experiences, adapting it in the present, and applying it to future strategies. It enjoins individuals and organizations to not just passively receive knowledge but to actively seek and build upon it throughout life (*The Continuous Evolution Principle*). Organizations that weave Learning How to Learn into their fabric create ecosystems of agility. They are the ones that navigate transitions seamlessly because their people have learned how to glean insights from each experience and apply them forward.

The paramount **value** of Learning How to Learn lies in its role as the linchpin of intellectual autonomy and agility. For an individual, it assures lifelong growth and adaptability, vital for personal and career success in a world where change is the only constant. For organizations, it is the driving force behind a culture of innovation, empowering teams to navigate complex problems with creativity and confidence. When individuals master this Knowledge Capacity, they become agents of progress—proactive, resilient, and ready to synthesize diverse streams of information into coherent, actionable knowledge capitalizing on a holistic approach to learning that encompasses emotional, cognitive, physical, and spiritual growth. By fostering Learning How to Learn, organizations unlock the collective potential of their workforce, fueling continuous improvement and maintaining relevance in a competitive landscape. This capacity is not just about accumulating knowledge; it's about instilling the very essence of adaptability, critical thinking, and the proactive pursuit of knowledge—traits essential for the flourishing of both the individual and the organization in our dynamic world. The cultivation of Learning How to Learn within an organization is akin to tending a garden; the diversity of plants requires unique care, yet each contributes to the garden's overall health and beauty. Similarly, when individuals are equipped to learn in ways that suit them best, they contribute more effectively to the organization's knowledge ecosystem.

### How to Foster Learning How to Learn

A quick start is to teach employees to *identify their learning styles and to adapt their learning strategies accordingly*. Have employee's complete assessments to discover their learning preferences and then match their next training to their preferred style. For example, a visual learner might opt to take online courses filled with infographics and videos instead of text-heavy manuals. Integrate a mix of training formats in employee development programs, using tools like learning style inventories to personalize learning and encouraging sharing of insights across different formats to reinforce acquired knowledge.

Providing a variety of learning resources such as workshops, online courses, visual aids, and interactive session to cater to different learning styles results in improved knowledge absorption, greater employee engagement, and enhanced skill retention. For example, an engineer who struggles with traditional manuals might excel when using VR simulations for learning complex machinery resulting in remarkably improving his retention and application of knowledge. Encouraging employees to take regular breaks for stretching or walking, and providing ergonomic work stations can improve physical well-being, which in turn can positively affect mental well-being and productivity.

To truly harness the power within the Learning How to Learn capacity, organizations and individuals must embark on a journey of self-reflection. From the corporate viewpoint, there are eight essential foundational concepts. First, as introduced above, **acknowledge learning diversity**. Recognize that each individual has a unique learning style—visual, auditory, kinesthetic, or a blend. Encourage employees to discover their personal learning preferences and provide resources that cater to this diversity. Second, **ensure iterative feedback loops**. Embed feedback mechanisms within learning processes. Whether through peer review, mentorship, or self-assessment, feedback aids in calibration and refinement of learning strategies. Third, **support cognitive flexibility**. Promote a culture that values not just specialized depth but also the breadth of knowledge. Opportunities for cross-functional projects and job rotations can expose individuals to different ways of thinking and problem-solving. Fourth, **provide safe spaces for failure**. Cultivate an environment where trial and error are part of the learning process. Allow employees to test ideas without fear of repercussions, understanding that failure is often the precursor to innovation.

Fifth, **teach learning methods**. Offer workshops and training in effective learning strategies such as mind-mapping, mnemonic devices, and spaced repetition, enabling employees to assimilate and retain information effectively. Sixth, **commit to continuous learning**. Demonstrate organizational commitment to learning by investing in education and upskilling opportunities. Highlight the ongoing nature of learning as an organization with learning sabbaticals, subscriptions to online courses, and in-house knowledge-sharing sessions. Seventh, **integrate technology**. Leverage technology to provide personalized learning experiences. Utilize adaptive learning platforms that use AI to tailor educational content to the individual's pace and understanding. Eighth, **encourage curiosity and inquiry**. Establish a culture where questions are encouraged, and the pursuit of understanding is as valued as the attainment of answers. Encourage teams to challenge assumptions and explore the 'why' behind practices and principles.

#### Advancing Organizational Knowledge with Practical Steps

There are specific practical steps that support the foundational concepts presented above. These are at the action level of the organization.

- 1. **Develop Learning Architectures**: Design learning ecosystems that support individual learning journeys, recognize and credit achievements, and track growth trajectories.
- 2. **Mentorship and Coaching**: Create mentorship programs pairing seasoned professionals with newer employees to transfer tacit knowledge not easily captured through traditional training methods. This fosters Epistemic Harmonics wherein accumulated wisdom blends with new learning.
- 3. **Resource Accessibility**: Make diverse learning resources readily available—libraries, online portals, subscriptions to industry journals—ensuring that knowledge acquisition is not hindered by lack of materials.
- 4. **Reflection Methodologies**: Incorporate practices of reflection—journals, discussion groups, pause-and-reflect sessions—to help crystallize learning and identify areas for future development.
- 5. **Learning Assignments**: Assign tasks that stretch the employee's current skill set, encouraging them to approach these challenges as learning experiences rather than tests.
- 6. **Experiential Learning**: Facilitate on-the-job training, simulations, and gamification of learning where possible, as this bridges the gap between theory and practice.
- 7. **Foster a Learning Community**: Use internal networks—like intranets or knowledge forums—to encourage the sharing of ideas, questions, solutions, and learning moments organization-wide.

An organization that actively promotes Learning How to Learn is an organization at the helm of innovation. Grounded in the principles of Whole Thought, it recognizes that each learning endeavor transforms not just the learner but the tapestry of organizational knowledge as a whole. As such, learning is not a solitary endeavor but a communal pilgrimage towards the apex of collective capability and adaptiveness.

Learning methodologies should not be static, but dynamic and evolving with the learners themselves. A culture that encourages Learning How to Learn is one that embraces the principles of Whole Thought; understanding that individual growth translates directly into organizational dynamism. To foster intellectual curiosity and knowledge synthesis: (1) ensure interactive platforms utilizing social media or specialized internal platforms to stimulate discussion and encourage the sharing of ideas and best practices across departments, reinforcing connections and understanding; (2) offer cross-pollination, inter-departmental workshops that allow for the sharing of knowledge across disciplines, stimulating new insights and integrative thinking; (3) embrace microlearning through bite-sized courses or daily tips related to both job functions and personal development to encourage continuous, manageable learning increments; (4) support the formation of Personal Learning Networks (PLNs)—networks where employees synergize with external thought leaders, industry pioneers, and academic institutions, keeping abreast of latest trends and expanding their learning horizons; and (5) encourage leaders to model reflective learning practices, openly sharing their learning journeys, challenges, and breakthroughs, which fosters a culture of transparency and continuous improvement.

In an organization where Learning How to Learn is deeply embedded, each challenge is approached not as an obstacle, but as an opportunity to evolve. The capacity to learn directly fuels innovation, resilience, and a sense of perpetual rejuvenation—an organizational vision closely aligned with the essence of Whole Thought.

Through these practices, an organization not only equips its workforce with the necessary tools to adapt but also empowers them to become architects of their own knowledge and drivers of organizational transformation. They no longer react to change; they anticipate and embrace it, leading the charge in the relentless pursuit of excellence and the creation of a learning-oriented society, where Learning How to Learn becomes the norm, a shared value, and a defining feature of their organizational identity and success.

## Embracing Learning How to Learn: A Personal Roadmap

So far we've been largely focusing on what the organization can do to encourage and enable employees in their Learning How to Learn journey. However, as we know, learning is a personal choice, and individuals must become architects of their own cognitive development, actively constructing and navigating their knowledge pathways. This transformative journey is not simple, nor is there a one-size-fits-all formula to ensure it occurs.

We offer two aids to your personal process. First is a lengthy table on actions the individual can choose to take, providing the what's and why's of those actions along with a brief description. Second, we offer a personalized strategy tool called The Learning Matrix.

WHAT	DESCRIPTION	WHY
Self-Awareness	Begin with introspection. Identify your preferred learning style—do you learn best through visual aids, auditory means, discussion, or hands-on experience?	This self-knowledge is the compass that will guide your learning journey.
Set Learning Goals	Define what you want to learn and why.	Setting clear, actionable goals gives your learning journey direction and purpose, facilitating a targeted approach to acquiring new knowledge.
Create a Personal Learning Environment	Cultivate a space conducive to learning, whether it's a quiet corner at home, a designated study spot, or a group of fellow learners.	Your environment should inspire and support your learning endeavors.
Apply Metacognitive Strategies	Employ techniques like self-questioning to monitor your comprehension and progress. Ask yourself what you understand, what you don't, and how you can bridge the gap between the two.	You are your best judge.
Adopt Active Learning	Engage actively with the material. Instead of passively reading, sue techniques such as summarizing, teaching to someone else, or applying concepts to practical problems.	Active engagement helps cement knowledge.
Seek Feedback	Look for opportunities to get feedback on your understanding. This can e through mentors, peers, or even online forums.	Constructive feedback is a goldmine for continuous improvement.
Embrace Challenges	Push the boundaries of your comfort zone.	Tackling complex subjects or problems can act as a catalyst for growth, leading to a more profound comprehension and skill set.
Reflect Regularly	Keep a learning journal. Reflect on what you've learned, how you learned it, and how you can apply this knowledge.	Reflection turns experience into insight.
Curate Resources	Assemble a toolkit of learning resources that align with your goals and learning style—books, videos, podcasts, courses, and people.	Arich bank of resources ensures you have the right tool at your disposal when needed.
Practice Persistence	Develop the r4esilience to persevere when learning gets tough.	Adaptability in the face of challenges is essential for learning complicated subjects or skills.
Harness the Diverse Forms of Intelligence	Engage in activities that develop these varied intelligences. For instance, join a debate club to sharpen your analytical and social skills, volunteer to nurture empathy, or take up a new sport to challenge your physical and strategic abilities.	It's essential to realize that intellectual growth is multifaceted. Apart from conventional intelligence, emotional, social, and practical intelligences are equally significant.
Engage Interdisciplinary Learning	Break the silos of conventional learning. Merge concepts from different disciplines to foster holistic understanding and innovative problem-solving.	The boundaries of disciplines are human generated. Yet humans and organizations are complex adaptive systems and, as such,

	Explore how philosophy can impact your approach in technology, or how principles of psychology can enhance your business acumen.	problem-solving requires a consilience approach.
Develop Time Management and Prioritization	Develop the skill of managing your learning schedule effectively, juggling it with other responsibilities. Prioritize your learning activities so that they become an integrated part of your routine, rather than an afterthought.	Learning is not an afterthought; rather, it is an integral part of existence. When it is a priority it will become a pattern, providing an ever- rising resource for interacting with the world
Adopt a Continuous Learning Mindset	Make learning a lifestyle. Constantly seek knowledge, whether that's through professional development opportunities, personal reading, or thought-provoking conversations. Cultivate curiosity and let it drive your learning journey forward.	Complex adaptive systems cannot stay long in stasis—if you are not learning, you are declining.
Network and Collaborate	Surround yourself with fellow learners and experts.	Collaborative learning can lead to a richer understanding of concepts and provide different perspectives that challenge your thinking.
Leverage Technology for Personalized Learning	Use technology platforms that adapt to your learning pace and style. This can mean language learning apps that adjust to your proficiency or coding platforms that increase complexity in line with your skills.	Adapts the learning pace to you to ensure the most efficient and effective learning to occur.
Teach Others	One of the most powerful ways to solidify learning is to teach the material to someone else.	The act of teaching forces you to structure your knowledge in a way that can be understood by others, deepening your own understanding in the process.

By following these actions and adopting a Whole Thought approach—balancing cognitive depth with broad practical application, and integrating explicit with tacit knowledge—you will not just enhance your learning capacity, but also deepen your readiness for life's unpredictable flux. Indeed, the individual who masters Learning How to Learn weaves together the threads of resilience, agility, and foresight, crafting a tapestry of personal growth and preparedness that is both responsive and robust, capable of not just enduring but embracing the challenges of our ever-changing world.

## Tool: The Learning Matrix

*Objective*: Enhance the capacity for Learning How to Learn by creating a personalized strategy that incorporates various learning styles and techniques, enabling individuals to effectively absorb and apply new knowledge.

*Materials*: A notebook or digital note-taking app; a list of learning resources (articles, books, online courses, podcasts, etc.); access to various learning environments (quiet study space, discussion groups, practical workshops).

Steps:

- 1. **Assess Learning Preferences**: Reflect on and note down your preferred methods of learning. Are you more visual, auditory, or kinesthetic? Do you prefer structured lessons or exploratory learning?
- 2. **Expand Your Learning Strategies**: Experiment with learning strategies that are outside of your preferred method. If you're a visual learner, try incorporating more auditory content like podcasts or discussion-based learning.
- 3. **Create Learning Goals**: Write down specific, measurable, achievable, relevant, and time-bound (SMART) goals for what you want to learn.
- 4. **Build a Learning Framework**: Organize a schedule that splits your learning into manageable chunks. Include time for review, application, and reflection on the content.

- 5. **Diversify Sources**: Gather learning materials from various sources that correspond to different learning styles and techniques. This can include videos, textbooks, articles, online forums, etc.
- 6. **Establish Feedback Channels**: Identify ways to get feedback on your learning. Can you test your knowledge in a practical project? Can you teach what you've learned to a friend or colleague?
- 7. **Tackle Challenges**: Choose a topic or project slightly outside of your current knowledge domain. Use your learning abilities to navigate and master this new challenge.
- 8. **Reflect and Reassess**: Regularly review your learning progress. What strategies worked well? What did you struggle with? Adjust your approach accordingly.

*Objective:* The Learning Matrix aims to fortify a structured yet flexible approach to learning through (1) encouraging active engagement with learning material, which promotes better retention and understanding; (2) challenging you to explore new methodologies while adapting to individual learning preferences; and (3) acknowledging that reflection is a vital part of the learning process, not just an afterthought.

By implementing the Learning Matrix, you nurture the adaptability of your own learning process, aligning with the Whole Thought paradigm by considering various avenues and modalities of acquiring knowledge. This holistic approach ensures that learning is continuously tailored to personal growth and evolving skill requirements, fostering lifelong learning habits in a dynamic and ever-changing environment.

## **Follow-Up Actions**

To further augment the Learning How to Learn competency:

- **Interleave Different Subjects**: Practicing interleaved learning can enhance your ability to distinguish between different types of problems and strategies. This involves mixing different topics or types of material in one study session.
- **Apply the Feynman Technique**: Aim to explain complex concepts in simple terms, as if teaching a novice. This technique clarifies understanding and identifies gaps in knowledge.
- Utilize Spaced Repetition: Space out reviews of the learning material over increasing intervals. This practice is known to improve long-term retention of information.
- Engage in Debate or Discussion Groups: Discussions can challenge you to solidify your understanding by defending your perspective or considering alternate viewpoints.
- **Participate in Practical Workshops**: Hands-on workshops can consolidate theoretical knowledge through practical application, thereby strengthening the learning experience.
- Seek Mentoring or Coaching: A mentor or coach can offer guidance, suggestions for improvement, and a different perspective based on their experiences.

Regular engagement in these activities contributes to a robust learning profile, ensuring that the principles of Whole Thought—including *Praximorphic Cognition* and *Temporal Integration*—are not just theoretical aspirations but an active practice. You become adept at assimilating new knowledge, integrating it with your existing cognitive framework, and deploying it effectively in real-world scenarios.

By taking ownership of the learning process through the Learning Matrix, you can move from being a passive consumer of information to an active architect of knowledge, equipped to navigate the complexities of learning with confidence and precision. This empowered approach emboldens you to curate an educational journey that resonates with your personal and professional aspirations, ensuring that learning is not just an activity but a foundational aspect of your life's work.

Excerpted from Bennet, A., & Turner, R. (2024). *Knowledge Capacities: Igniting Whole Thought* (Open Source). MQIPress. This material was developed by Mountain Quest Institute in support of Bennet, A., & Turner, R. (2024). *Whole Thought: The Rise of Human Intelligence* MQIPress. It is offered here for download in cooperation with ROM Knowledge Management. In the spirit of collaboration and learning, with attribution, this material may be copied and distributed freely. For questions, contact <u>alex@mountainquestinstitute.com</u>