ROM
KNOWLEDGE MANAGEMENT
Driving Business Success

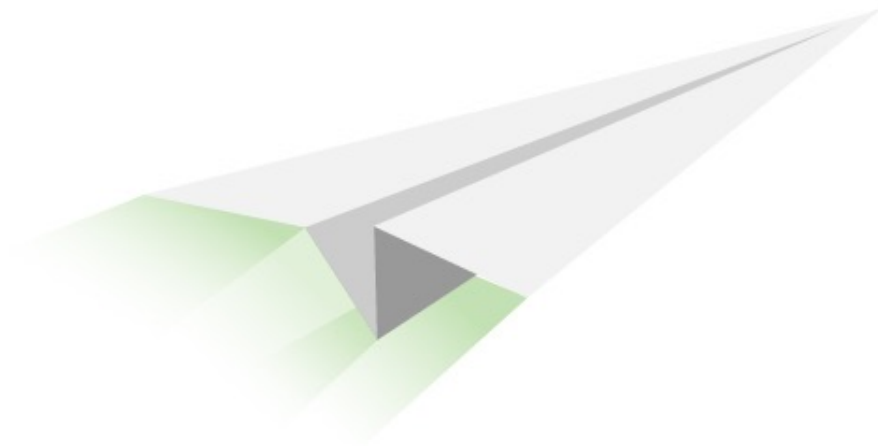## ROM News

- Registration is open for the KMGN International KM course. This year the main topic is new collaboration, including 4 modules: Communication, Connection, Collaboration and Co-Creation.

- A new year is upon us. There is a feeling at the end of 2022 that knowledge management has come a long way: it has expanded and deepened. We hope that this trend will continue in 2023 as well, and that we too can continue to expand and deepen in ROM. All ROM, employees have continued to learn and evolve to new areas such as learning literacy, technological literacy, collaboration, agility, critical thinking and creative thinking. As a company, we will move forward, looking simultaneously to the past and to the future.

01

Virtual Reality tools as knowledge implementation tools

Virtual Reality tools are tools that simulate a simulated illusionary environment. Besides using these tools for games and entertainment, these tools have lately been introduced to other areas, such as pedagogical tools for teaching purposes, experiential tools for tutorials and practices, etc.

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02

The psychology of User Experience

UX stands for User Experience and refers to the user's overall experience when interacting with a product or service. The UX encompasses everything from the usability and interactivity of a product to the design, content, and general feeling when using the product. UX design aims to create an easyto-use, enjoyable product or service that provides the user with an overall positive experience.

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03

You're It – Book Review

You're It: Crisis, Change, and How to Lead When It Matters It is a book written in 2019. The book was written by Marcus, McNulty, Henderson, and Dorn, directors and faculty members of the "National Preparedness Leadership Initiative". The authors lead the Harvard NPLI team: National Preparedness Leadership Initiative, an initiative launched in the United States by government leaders and executives from Harvard University following the events of 2019. The team developed concepts and tools that can help leaders, whether in preparing for and responding to an emergency or in day-to-day life in a world that is full of complex systems.

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